ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ

ಅಧಿಕೃತವಾಗಿ ಪ್ರಕಟಿಸಲಾದುದು

ಸಂಪುಟ ೧೫೬ Volume 156	ಬೆಂಗಳೂರು, ಶುಕ್ರವಾರ, ೨೯, ಅಕ್ಟೋಬರ್, ೨೦೨೧(ಕಾರ್ತಿಕ, ೦೭, ಶಕವರ್ಷ, ೧೯೪೩) BENGALURU, FRIDAY, 29, OCTOBER, 2021(KARTHIKA, 07, SHAKAVARSHA, 1943)	ಸಂಚಿಕೆ ೧೭೨ Issue 172

ಭಾಗ ೩
ಸರ್ಕಾರದ ಆಯಾ ಇಲಾಖೆಗಳ ಮುಖ್ಯಸ್ಥರ ಮತ್ತು ಸ್ಥಳೀಯ ಪ್ರಾಧಿಕಾರಿಗಳಿಗೆ ಸಂಬಂಧಿಸಿದ ಅಧಿಸೂಚನೆಗಳು

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸಂಖ್ಯೆ:ನಅಇ ೨೬೦ ಎಸ್‌ಎಫ್‌ಸಿ ೨೦೨೧

ಕರ್ನಾಟಕ ಸರ್ಕಾರ ಸಚಿವಾಲಯ,
ವಿಕಾಸ ಸೌಧ,
ಬೆಂಗಳೂರು, ದಿನಾಂಕ:12-10-2021

ಅಧಿಸೂಚನೆ

ವಿಷಯ: ಭಾರತ ಸರ್ಕಾರದ ೧೫ನೇ ಹಣಕಾಸು ಆಯೋಗದ ವರದಿಯನ್ವಯ ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳ ೨೦೨೧-೨೨ನೇ ಸಾಲಿನ ಸೇವಾ ಮಟ್ಟದ ಮಾನದಂಡಗಳನ್ನು (Service Level Benchmarking) ನಿಗಧಿಪಡಿಸುವ ಬಗ್ಗೆ.

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ಜಾಗತಿಕ ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ಸರ್ಕಾರದ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಸೇವೆಗಳಲ್ಲಿ ಗುಣಮಟ್ಟಗಳನ್ನು ಜಾರಿಗೆ ತರುವುದು ಹಾಗೂ ಈ ಗುಣಮಟ್ಟವನ್ನು ಸಾಧಿಸುವುದು ಪದ್ಧತಿಯಾಗಿರುತ್ತದೆ. ಅದರಂತೆ, ಭಾರತ ಸರ್ಕಾರದ ೧೫ನೇ ಹಣಕಾಸು ಆಯೋಗದ ವರದಿಯನ್ವಯ ರಾಜ್ಯ ಸರ್ಕಾರಗಳು ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಎಲ್ಲಾ ಅಗತ್ಯ ಸೇವೆಗಳಲ್ಲಿ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು ನಿಗಧಿಪಡಿಸಿ, (Service Level Benchmarking) ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ತರುವುದು ಕಡ್ಡಾಯವಾಗಿರುತ್ತದೆ.

ಆದ್ದರಿಂದ, ನಾಲ್ಕು ಪ್ರಮುಖ ಸೇವಾ ವಲಯಗಳಾದ **1) ನೀರು ಸರಬರಾಜು, 2) ಒಳಚರಂಡಿ, 3) ಮಳೆ ನೀರು ಚರಂಡಿ ಮತ್ತು 4) ಘನತ್ಯಾಜ್ಯ ನಿರ್ವಹಣೆ** ಇವುಗಳಲ್ಲಿ 2020-21ರ ಅಂತ್ಯಕ್ಕೆ ಸಾಧಿಸಿರುವ ಹಾಗೂ ೨೦೨೧-೨೨ ನೇ ಸಾಲಿನ ಆರ್ಥಿಕ ವರ್ಷಾಂತ್ಯದಲ್ಲಿ ಸಾಧಿಸಲು ಉದ್ದೇಶಿಸಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು ಮಹಾನಗರಪಾಲಿಕೆಗಳು, ನಗರಸಭೆಗಳು, ಪುರಸಭೆಗಳು ಮತ್ತು ಪಟ್ಟಣ ಪಂಚಾಯ್ತಿಗಳು ಸ್ವತಃ ನಿಗಧಿಪಡಿಸಿ, ಘೋಷಿಸಿರುವ ಸೇವಾ ಮಟ್ಟದ ಮಾನದಂಡಗಳನ್ನು ನಿರ್ದೇಶಕರು, ಪೌರಾಡಳಿತ ನಿರ್ದೇಶನಾಲಯ ರವರು ಸರ್ಕಾರಕ್ಕೆ ಸಲ್ಲಿಸಿರುತ್ತಾರೆ.

ಈ ಅಧಿಸೂಚನೆಯಲ್ಲಿ ನೀಡಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವು ಭಾರತ ಸರ್ಕಾರದ ನಗರಾಭಿವೃದ್ಧಿ ಮಂತ್ರಾಲಯವು ಪ್ರಕಟಿಸಿರುವ ಸೇವಾ ಮಟ್ಟದ ಬೆಂಚ್ ಮಾರ್ಕಿಂಗ್ ಕೈಪಿಡಿಯಲ್ಲಿನ ನಾಲ್ಕು ಸೇವಾ ವಲಯಗಳ ಸಂಬAಧ ತಿಳಿಸಿರುವ ಸೂಚಕಗಳಿಗನುಸಾರ (Service Indicators) ಕನಿಷ್ಠ ಗುಣಮಟ್ಟದ ಸೇವೆ ನೀಡುವ ಬಗ್ಗೆ ಎಲ್ಲಾ ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳು ಸದರಿ ಸೇವಾಮಟ್ಟದ ಬೆಂಚ್ ಮಾರ್ಕಿಂಗ್‌ಗಳನ್ನು ಹಂತ ಹಂತವಾಗಿ ಆದಷ್ಟು ಶೀಘ್ರವಾಗಿ ಸಾಧಿಸಬೇಕಾಗಿರುತ್ತದೆ.

(೬೬೫ಳ)

ಆದ್ದರಿಂದ, ಕರ್ನಾಟಕ ಸರ್ಕಾರವು ರಾಜ್ಯದ ಎಲ್ಲಾ ಮಹಾನಗರಪಾಲಿಕೆಗಳು, ನಗರಸಭೆಗಳು, ಪುರಸಭೆಗಳು ಹಾಗೂ ಪಟ್ಟಣ ಪಂಚಾಯ್ತಿಗಳು **1) ನೀರು ಸರಬರಾಜು, 2) ಒಳಚರಂಡಿ, 3) ಮಳೆ ನೀರು ಚರಂಡಿ ಮತ್ತು 4) ಘನತ್ಯಾಜ್ಯ ನಿರ್ವಹಣೆ** ಇವುಗಳಲ್ಲಿ ೨೦೨೧-೨೨ ನೇ ಸಾಲಿನ ಆರ್ಥಿಕ ವರ್ಷಾಂತ್ಯದಲ್ಲಿ ಸಾಧಿಸಲು ಉದ್ದೇಶಿಸಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು (Service Level Benchmarking) ಅನುಬಂಧದಲ್ಲಿ ಅಧಿಸೂಚಿಸಿ ಘೋಷಿಸಿದೆ.

ಕರ್ನಾಟಕ ರಾಜ್ಯಪಾಲರ ಆಜ್ಞಾನುಸಾರ
ಮತ್ತು ಅವರ ಹೆಸರಿನಲ್ಲಿ,

(ಎಸ್. ಮಹದೇವ)
ಸರ್ಕಾರದ ಅಧೀನ ಕಾರ್ಯದರ್ಶಿ,
ನಗರಾಭಿವೃದ್ಧಿ ಇಲಾಖೆ

GOVERNMENT OF KARNATAKA

NO.UDD 260 SFC 2021

Karnataka Government Secretariat
Vikasa Soudha
Bangalore, Dated: 12-10-2021.

NOTIFICATION

Subject: Fixing of Service Level Benchmarks for the major services being provided by the ULBs of Karnataka during the Financial Year 2021-22 as per the report of the 15th Finance Commission – reg.

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Implementing the standard in the services provided by the Government / Organizations in the global system and maintaining those standards is a procedure. Accordingly, conditions have been prescribed in the report of the 15th Finance Commission for the states to obtain General Performance Grants and it is compulsory to bring the quality in the system by fixing the service level benchmarks for all the essential services provided by the ULBs.

Therefore, the draft notification/declaration to be notified by the City Bruhat Bengaluru Mahanagara Palike, 10 City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths at the end of 2020-21 financial year, proposing benchmarks to be achieved at the end of the Financial Year 2021-22 The Director, Directorate of Municipal Administration have submitted to Government vide letters read above regarding four service groups viz., **1) water supply, 2) sanitation, 3) storm water drain and 4) Solid Waste Management** with respect to Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths.

The quality of services given in this Notification has to be achieved stage by stage by all the ULBs as per the declaration of providing minimum quality of service as per the service indictors mentioned in respect of the four major divisions in the Service Level Benchmarking Manual published by the Ministry of Urban Development, Government of India.

The Service Level Benchmarking proposed to be achieved by all City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths of the Karnataka State during the Financial Year 2021-22 is declared/notified in the Annexure.

By order and in the name of
the Governor of Karnataka

(S. Mahadeva)
Under Secretary to Government,
Urban Development Department

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bommasandra	Karnataka	S Manjunatha	Ward No 09, Bommasandra, Bangalore urban-560099	080-27834655	itstaff_ulb_bommasandra@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	75	80	0	0	26	25	2	2	75	80	95	100	30	40	45	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	82	48	50	0	0	0	0	0	0	85	90	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	100	50	100	50	60	50	60	100	100	5	10	85	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Bommasandra
	65	66	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chandapura TMC	**Karnataka**	**K N Ramesh**	**TOWN MUNICIPAL COUNCIL, CHANDAPURA Anekal (tq), Bangalure Urban District – 560 099**	**080 – 27832411**	**itstaff_ulb_chandapura@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	82	80	85	16	35	25	24	2	3	76	80	77	80	16	30	48	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	72	75	73	75	0	0	0	0	0	0	0	0	76	80	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	72	85	60	70	06	25	0	30	66	70	15	17	66	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	44	50	3	2

Chief Officer
TMC, Chandapura

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hebbagodi	Karnataka	D Channarayappa	City Municipal Council Hebbagodi, Gurukrupa Complex, Dr.B.R.Ambedkar Road, Hebbagodi-5600099.	Phone : 080-27833736	itstaff_ulb_hebbagodi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	62%	62%	70 lpcd	75 lpcd	30 %	31%	25%	24%	3 hrs	3 hrs	80%	80%	80%	80%	15%	17%	20%	25%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	33%	35%	33 %	34%	30%	30%	0%	0%	0%	0%	73%	80%	10%	10%	10%	10%

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55%	65%	80 %	85%	50%	60%	25%	35%	25%	35%	80%	80%	15%	16%	50%	60%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC, Hebbagodi
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70%	70%	2%	2%	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC JIGANI	KARNATAKA	K.G. Amaranath	Jigani TMC, Jigani, Anekal Taluk, Bangalore - 560105	080-29760400	itstaff_ulb_jigani@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	82%	80	80	0	0	30%	28%	1hr	2hr	70%	80%	90%	100%	25%	30%	50%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	0	0	95%	100%	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100 %	58%	80%	22%	72%	42%	70%	2%	30%	90%	95%	0%	5%	10%	30%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/-
Benchmarks	100%		0		Chief Officer
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	TMC Jigani
	70%	80%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Madanayakanahalli TMC	Karnataka	Hanumanthegowda H C	Madanayakanahalli TMC, Madanayakanahalli Village (post), Dasanapura hobli, Bangalore North Taluk Bangalore urban -562162	9845412696	Itstaff_ulb_mnhalli@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	105%	110%	0	0	26	26	12	18	90%	95%	70%	80%	5	10	60%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	65	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	100 %	70%	100 %	35%	65%	0	0	30%	70%	70%	80%	-	-	-	-

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Madanayakanahalli TMC
	10%	25%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Anekal TMC	Karnataka	N. Nisar ahamed	Anekal TMC	080-23830092	Itstaff_ulb_anekal@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	87%	100 %	107 %	0	0	24	24	4 hr	4 hr	70%	72%	90%	92%	35	36%	40%	42%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96	96	92	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	86%	87%	70%	95%	18	23	32%	34%	92%	94%	10	12	55	60

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Anekal TMC
	78%	79%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Attibele TMC	**Karnataka**	**Manjunatha**	**Attibele TMC**	**080-27821501**	**Itstaff_ulb_attibele@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	85%	90%	15	20	26	25	3	5	95	97	90%	95%	35	40%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	86%	100 %	80%	100 %	15	20	0%	0%	78%	80%	0	3	0	30

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	0	0

Chief Officer
Attibele TMC

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOSAKOTE CMC	Karnataka	K. Paramesh, Municipal Commissioner	City Municipal Council, Hosakote, Bangalore Rural Dist.562114	080-27931221 Fax 080-27931759	Itstaff_ulb_hosakote@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	77	75	80	0	20	23	22	1.0	1.50	80	100	90	95	40	45	50	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	97	100	84	100	25	50	20	50	80	80	20	25	90	90

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	0	0

Sd/-
Municipal Commissioner
CMC Hosakote.

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Devanahalli	Karnataka	A H Nagaraju	Near Junior college, Devanahalli Town,Bangalore-562110	Ph:080-27682211	Itstaff_ulb_devanahalli@yahoo.co.in

Water Supply Indicators								
Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water .supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	75%	60%	65%	0	0	23%	20%	0.45	1	86%	88%	80%	80%	36%	41%	78%	83%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	100%	-	-	--	--	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	96%	98%	64%	85%	50%	55%	35%	50%	80%	80%	8%	10%	85%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC Devanahalli
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	93%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Vijayapura	**Karnataka**	**A B Pradeep Kumar**	**Town Municipal Council , Vijayapura, Devanahalli Tq, Bangalore Rural Dist.- 562135**	**Ph – 080-27668221 Fax – 080-27666100**	**Itstaff_ulb_vijaypura@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	60	70	0	0	30%	28%	1.5	2.0	100 %	100%	80%	80%	25%	30%	54%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	40%	50%	50%	70%	0	0	0	0	0	0	80%	80%	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	23%	100 %	80%	85%	13%	50%	30%	35%	20%	25%	80%	80%	7%	10%	15%	20%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35%	40%	0	0

Sd/-
Chief Officer
Tmc, Vijayapura

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Doddaballapur CMC	Karnataka	Ramesh S Sunagar	CMC, Thimmanakunte, Near KSRTC , Bus Stand Doddaballapur	080-27622031	Itstaff_ulb_doddaballapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	75	80	90	92	27	26	1hr	1 1/4hr	90	92	95	97	55	58	55	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99	100	65	68	65	70	80	100	75	85	10	20	80	80	20	22	25	45

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	85	95	83	100	50	70	60	80	80	80	05	8	72	75

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	0	0

Sd/-
Municipal Commissioner
CMC , Doddaballapur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nelamangala CMC	Karnataka	Manjunath Swamy L	City Municipal Council Near KSRTC Bus Stand,Nelamangala	080-27722735	itstaffnelamangala@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	77%	101	103	10%	11%	24%	23%	4 hrs	4.5hrs	90%	92%	80%	80%	30%	40%	80%	82%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	**No UGD in Nelamangala City**															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	98%	99%	80%	100 %	72%	74%	65%	68%	80%	80%	20%	22%	78%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	78%	0	0

Sd/-
Municipal Commissioner
City Municipal Council,Nelamangala

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Ramanagara	Karnataka	Nandakumar B	Old B.M Road, Ramanagara-562159	080-27271286	itstaff_ulb_ramanagaram@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours(once in 4days)**		**100%**		**80%**		**100%**		**90%**	
1.20	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	90	100	20%	25%	30%	28%	1.10	1.20	100 %	100%	86%	88%	72%	75%	78%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100%	75%	90%	75%	80%	100%	100%	100%	100%	5%	5%	70%	80%	10%	20%	10%	15%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	70%	75%	40%	43%	40%	50%	100 %	100%	20	22	90%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner Ramanagara CMC
	55%	65%	0	0	

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Channapatna	**Karnataka**	**SHIVANANKARIGOWDA**	**NEAR D.T.RAMU CIRCLE CHANNAPATNA 562160**	**080-27251235**	**itstaff_ulb_channapatna@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	90%	92%	95	95	0	0	25%	23%	1.5 Hours	1.6 Hours	100 %	100%	90%	95%	65%	70%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	96%	Works are in Progress															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	84%	95%	85%	90%	38%	60%	28%	35%	50%	60%	90%	95%	18%	20%	72%	80%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner Channapatna CMC
	71%	75%	1	0	

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kanakapura CMC	Karnataka	Raghavendra T V (In charge)	Near Taluk Office, BM Road, Kanakapura	0802-7522428	chiefofficerkanakapura@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	92%	107	107	10%	11%	25%	24%	1 hr	2 hr	93%	95%	97%	100%	60%	65%	70%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	88%	95%	85%	90%	85	90%	75%	80%	19%	20%	79%	80%	85%	95%	40%	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	85%	92%	70%	80%	20%	30%	25%	50%	80%	80%	15%	18%	50%	55%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner Kanakapura CMC
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	87%	91%	1	1	

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Magadi ULB	**Karnataka**	**Mahesh M N**	**Town Municipal Council,Magadi 562120,Ramanagara District**	**080-27746748**	**itstaff1_ulb_magadi@yahoo.in cotmcmagadi@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	91%	108 %	110 %	98%	98%	32%	29%	10	12	100 %	100%	84%	90%	45%	52%	60%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	90%	94%	95%	93%	93%	100 %	100 %	88%	89%	20%	25%	80%	85%	45%	50%	45%	60%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	99%	96%	97%	78%	85%	55%	65%	75%	78%	89%	92%	15%	18%	86%	88%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Magadi
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	79%	81%	0	0	

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bidadi TMC	**Karnataka**	**Sri.Ramesha R**	**TMC Bidadi and 562109**	**080-27282572**	**itstaff_ulb_bidadi@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	81%	90%	75	75	0	0	28%	28%	1hr	1hr	100%	100%	90%	90%	35%	40%	85%	86%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	s (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100 %	93%	95%	15%	75%	20%	25%	32%	35%	94%	95%	10%	12%	77%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Bidadi TMC
	45%	48%	8	7	

Project Director,
DUDC, Ramanagara district.

Name of the city/ULB	State	Name of the Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
TUMAKURU	KARNATAKA	RENUKA	CITY CORPORATION, TOWN HALL, GANDHINAGAR, TUMAKURU	9449872601	Itstaff_ulb_tumkur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91	92	116	118	70%	100 %	30%	28%	6	24	95%	100 %	70%	80%	75%	85%	75%	90 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	48	80	48	80	100	100	100	100	90	95	5	10	75	80	0	10	40	60

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	99	100	30	100	70	75	95	96	70	75	20	25	80	90

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner, City Corporation, Tumakuru.
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	30	50	15	8	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Tiptur CMC	Karnataka	Umakanth	B H Road, CMC Tiptur Pin code - 572201	08134-250785	itstaff_ulb_tiptur@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	95	100	0	35	38	32	1.5	2	80	85	78	85	34	38	60	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	65	90	93	98	50	80	90	95	12	18	78	80	40	45	80	85

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	91	95	60	80	18	25	18	25	74	80	8	15	78	80		

Storm Water Drainage Indicators

	Coverage of storm water drainage network	Incidence of water logging/ flooding	
Benchmarks	100%	0	Municipal Commissioner

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	CMC Tiptur
	74	78	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SIRA CMC	Karnataka	C R PARAMESHWARAPPA	Main Road, Sira-572137	08135-277324	itstaff_ulb_sira@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	90	95	0%	10%	24	23.50	1hr50	2hr	100 %	100%	94%	98%	35	60%	30%	55%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100 %	100%	-	-	-	-	-	-	-	-	-		80	80	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95%	98%	65%	100 %	58%	70%	58%	65%	90%	95%	12%	14%	72%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMC , SIRA
	78%	85%	01	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Turuvekere	**Karnataka**	**Manjuladevi**	**Banasandra Road Turuvekere – 572227**	**287328**	**itstaff_ulb_turuvekere@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	115	120	0	0	23	22	1.3	1.45	80	90	80	80	35	40	75	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	-	-	-	-	-	-	-	-	-	-	-	-	--	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	85	15	70	100	10	50	10	80	80	80	2	5	40	50

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayath, Turuvekere
	90	95	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Koratagere	Karnataka	Lakshman Kumar D	572129	08138 232129	itstaff_ulb_koratagere@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88%	90%	120	125	25%	25%	20%	20%	2hr	2.30hr	100%	100%	85%	85%	45%	50%	70%	76%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%	-	-	-	-	-	-	-	-	-	-	70	80%	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	97%	100 %	100 %	5%	10%	0%	0%	90%	100%	5%	6%	85%	86%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	98%	0	0

Chief Officer
Town Panchayath,
Koratagere

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Gubbi	KARNATAKA	Yogesh BS	Chief Officer Town PanchayathGubbi, Tumkur Dist. 572216	Off: 08131-222248	Email: itstaff_ulb_gubbi@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	93%	90	100	0%	0%	21%	20%	1.30	1.45	90%	95%	92%	95%	57%	62%	76%	83%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	80%	80%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100 %	97%	100 %	70%	100 %	40%	40%	10%	10%	18%	85%	0%	0%	80%	85%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer Town Panchayath Gubbi**
	95%	98%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Huliyar	**KARNATAKA**	**MANJUNATHA L V**	**GANDHIPETE ROAD HULIYAR PIN:-572218**	**08133-256056**	**itstaff_ulb_huliyarpp@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	63%	80	85	0%	20%	30%	27%	50min	1 hr	85%	100%	80%	90%	35%	40%	50%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	96%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	100%	50%	65%	60%	100%	10%	45%	10%	50%	60%	80%	8%	15%	25%	30%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer Town Panchayath Huliyar**
	80%	90%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC PAVAGADA	**KARNATAKA**	ARCHANABC	CHIEF OFFICER TMC PAVAGADA TUMKUR Dist 561202	OIT:08136-244569 Mob:9886970217	itstaff_ulb_pavagada15@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	63	73	0	0	30	28	0.45	1	66	70	100	100	28	35	55	60

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-		-	-	-	70	80	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	95	100	35	50	0	10	100	100	10	12	45	55

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TMC, Pavagada**
	80	90	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KUNIGAL	**Karnataka**	**Ravi Kumar K P**	**TMC KUNIGAL, B.M.ROAD - 572130**	**08132-220091**	**itstaff_ulb_kunigal@yhoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	90	120	125	26	50	30	27	4	6	100	100	75	80	40	45	80	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	70	80	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	60	100	50	80	10	100	70	80	10	11	40	60		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Kunigal
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90	95	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Chikkanayakanahalli	Karnataka	Srinivasa. S	Opp Vijaya Bank, Near Nehru Circle, B H Road, Chikkanayakanahalli, Tumkur Dist. Karnataka - 572214.	08133-267223	itstaff_ulb_chikkanayakanahalli@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	75	85	0	10%	30%	25%	3	5	70%	80%	15%	10%	60%	70%	60%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	100%	100%	100%	100%	100%	20%	80%	100%	90%

ks																		
50	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	0%	50%	0%	65%	0%	50 %	0%	35%	0%	10%	60	80	0%	20%	0%	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100 %	85%	100 %	100 %	100 %	60%	75%	0%	30%	80%	80%	10%	12%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer CN Halli TMC
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70	85	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC MADHUGIRI	**Karnataka**	**AMARANARAYANA**	**Town Hall road 572132**	**9900741871**	**itstaff_ulb_madhugiri@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	62	74	70	72	8	10	20	20	1H	1.25H	80	85	76	81	31	34	87	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	5	60	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100	100	100	100	98	99	83	85	83	85	90	95	15	18	75	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TMC, Madhugiri**
	48	50	6	3	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bangarpet	**Karnataka**	**V Sridhar**	**Chief Officer Town Municipal Council Bangarpet-563114**	**08153253222**	**Itstaff_ulb_bangarpet@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	60	67	0	0	29	27	5	6	90	95	86	90	25	28	60	62

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	99%	49%	80%	30%	32%	35%	45%	85%	90%	20%	25%	65%	70%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	85%	88%	2	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Robertsonpet	Karnataka	Sarvar Merchant	CITY MUNICIPAL COUNCIL, ROBERTSONPET, B.M. ROAD, KGF- 563122	08153-270606	itstaff_ulb_robertsonpet@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	80	90	30%	40%	23%	22%	4	4	95%	97%	80%	82%	40%	44%	65%	68%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100 %	100%	18%	45%	-	-	-	-	-	-	-	-	80%	80%	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100 %	78%	85%	55%	75%	60%	65%	40%	50%	85%	87%	10%	12%	70%	72%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	97%	0	0

Sd/-
Municipal Commissioner
CMC

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Malur	**Karnataka**	**Nazeer Ahemed**	**TMC Malur, Pin:563130**	**08151-232238**	**Itstaff_ulb_malur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	96%	70%	80%	92%	93%	20%	20%	4hrs	6Hrs	100 %	100%	80%	83%	38%	42%	55%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	95%	86%	90%	85%	90%	85%	90%	86%	87%	20%	20%	68%	72%	20%	25%	40%	43%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	90%	92%	40%	80%	80%	82%	0%	50%	80%	82%	15%	18%	85%	90%		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Malur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	82	85	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mulabagilu	Karnataka	Sri G Srinivasamurthy	NEAR GOVTERNMENT HOSPITAL M.C. ROAD MULBAGILU-563131	08159-242044	Itsftaff_ulb_mulabagal@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	75	80	0	10	28	26	1	2	100	100	100	100	40	45	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	53	57	53	57	100	100	100	100	20	20	60	70	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	88	100	40	80	26	40	0	20	100	100	4	8	60	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Mulabagilu
	92	95	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kolar CMC	**Karnataka**	**Srikanth R**	**Municipal Commissioner, City Municipal Council, Kolar-563101**	**08152-220346**	**cmckolar@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
1	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	60	65	0	3	28	26	1	2	100	100	80	80	32	33	40	42

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	93	95	93	95	100	100	95	97	18	20	80	80	12	18	60	65

Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100	100	60	100	60	75	6	25	0	5	80	80	12	15	55	60

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Municipal Commissioner CMC Kolar
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	85	6	4	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Srinivasapura	**Karnataka**	**Sekhar D**	**M.G.Road , Srinivasapura.**	**8977038596 08157-245160**	**tmcsrinivasapura@gmail.com itstaff_ulb_srinivasapura@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55%	65%	70%	80%	0	35%	25%	24%	4	4	95%	100%	85%	95%	45%	47%	75%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges

							capacity						complaints		management			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	40%	42%	78%	88%	83%	86%	75%	95%	20%	25%	85%	95%	20%	22%	38%	65%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressed of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	89%	92%	46%	67%	38%	55%	35%	55%	80%	95%	17%	20%	58%	88%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC, SRINIVASAPURA.
	100	100	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TMC BAGEPALLI	Karnataka	PANKAJA V	21st Ward, DVG Road, Bagepalli	08150-282221	itstaff_ulb_bagepalli@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	85	95	10%	15%	35%	30%	2 H	2.30h	80%	85%	58%	65%	45%	50%	30%	40%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	0	10%	0	10%	0	0	0	0	0	0	10	30	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	100 %	57%	91%	15%	60%	45%	80%	67%	75%	12%	14%	64%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC, Bagepalli.
	75%	80%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chikkaballapur	**Karnataka**	**LOHITH.D**	**Bhuvaneshwari Circle, K T Road, Chikkaballapur-562101**	**08156- 275557**	itstaff_ulb_chickballapur@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	99%	120	130	0	70	30%	27%	2	2.5	95	100	95	100	45	48	50	55

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	85%	90%	85%	90%	95%	97%	95%	97%	2%	10%	80%	85%	0%	5%	30%	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	95%	98%	100 %	100 %	35%	50%	40%	60%	80%	80%	25%	28%	65%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70%	80%	0	0	**Municipal Commissioner CMC,Chikkaballapur**

15th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chintamani	KARNATAKA	Mr.Chetan S Kolavi	City Municipal Council, Chintamani-563125	08154-252056 & 08154-240014	Itstaff_ulb_chintamanicity@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	60	70	0	5	30%	27%	1.5	1.75	90	100	95%	100%	32%	35%	80%	82%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)
	100%	100 %	93%	95%	85%	90%	55%	60%	50%	60%	10%	15%	80%	90%	20%	25%	55%	60%

Solid Waste Management Indicators

	Household level coverage of solid waste management	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	services						waste									
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)
	100 %	**100 %**	**95%**	**100%**	**100%**	**100%**	**60%**	**70%**	**35%**	**50%**	**80%**	**90%**	**15%**	**18%**	**25%**	**40%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2020-21	Targets (2021-22)	Current (2020-21	Targets (2021-22)	**Municipal Commissioner CMC Chintamani**
	90%	**95%**	**0**	**0**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC GOURIBIDANUR	**Karnataka**	**SATHYANARAYANA V**	**NEAR KSRTC BUS STAND GAURIBIDANUR**	**08155-285520**	**Itstaff_ulb_Gouribidanur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		**Per capita supply of water**		**Extent of metering of water connections**		**Extent of non revenue water**		**Continuity of water supply**		**Quality of water supplied**		**Efficiency in redressal of customer complaints**		**Cost recovery in water supply services**		**Efficiency in collection of water supply-related charges**	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2021-22)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-

																		22)
	70	75	55	55	0	5	30	27	3	4	100	100	60	70	40	45	40	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**95%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2021-22)	Targets (2021-22))	Current (2021-22)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	20	20	80	85	0	0	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	80	100	80	89%	50	60	85	90	20	25	75	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
	75	80	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP GUDIBANDE	Karnataka	RAJSHEKAR S	PG Main Road, 3rd Ward, Gudibande, GudibandeTaluk, Chikkaballapur Dist, Karnataka - 561 209.	9008224773	itstaff_ulb_gudibande@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	85.00	88.00	0	5	28%	26%	3.0	3.50	100	100	50	55	55	60	60	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	87%	90%	80%	90%	15%	18%	45%	48%	67%	75%	12%	15%	64%	65%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
Project Director, DUDC Chikkaballapur.	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP,Gudibande.
	65%	80%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format.

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC SIDLAGHATTA	KARNATAKA	SRINIVAS	City Municipal Council Sidlaghatta, Ashoka Road, Sidlaghatta-562105	08158-254405	Itstaff_ulb_sidlaghatta@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	55	60	70	0	30	45	35	3	3	90	95	95	100	45	50	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	75	80	80	85	90	95	90	85	30	35	95	100	25	30	40	45

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	60	100	30	35	25	30	85	90	15	20	35	40

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner** City Municipal Council,Shidlaghatta.
	90	95	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chitradurga	Karnataka	J T HANUMANTHARAJU	Ambedkar Circle B D Road Chitradurga - 577501	08194 222401	itstaff_ulb_chitradurga@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	94	120	125	20	30	25	24	5	6	93	94	95	96	20	22	60	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	99	82	90	60	70	50	75	100	100	15	20	80	80	0	10	10	20

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	93	70	90	30	40	35	60	95	98	10	12	50	60

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	58	65	3	2

Sd/-
Municipal Commissioner
CMC Chitradurga

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hiriyur CMC	**Karnataka**	**T Leelavathi**	**City Municipal Council Main Road Gandhi Circle Hiriyur - 577598**	**08193-260220 08193-263220**	**tmchiriyur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	91	85	90	25%	35%	21%	20%	4hrs	5hrs	100 %	100%	80%	80%	55%	60%	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	100 %	70%	90%	70%	75%	75%	80%	80%	85%	15%	18%	30%	35%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner CMC Hiriyur**
	90%	95%	2	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Challakere	**KARNATAKA**	**Palaiah P**	**Beside BMGHS School, Chitradurga main road, Challakere - 577522**	**08195-250958**	**tmcchallakere@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**92%**	**125**	**130**	**0%**	**20%**	**20%**	**20%**	**2 Hrs**	**3 Hrs**	**90%**	**100 %**	**80%**	**80%**	**16%**	**25%**	**50%**	**60 %**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96%	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100 %	93%	100 %	0%	30%	2%	30%	2%	40%	80%	80%	5%	8%	55%	60 %

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner CMC Challakere**
	80%	85%	1	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Hosadurga TMC	Karnataka	D Umesh TMC Hosadurga	2nd Road Near Ganapathi Temple, Hosadurga Town,Chitradurga District PIN-577527	08199-230221 (ph)	tmchosdurga@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	41%	60%	106	125	0	0	21%	20%	2Hrs	3Hrs	100 %	100%	90%	100%	45%	50%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	15%	30%	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal solid	Extent of segregation of municipal solid	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		waste		waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	100 %	100 %	100 %	50%	60%	80%	100%	80%	80%	15%	18%	40%	50%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	0	0

Sd/-
Chief Officer
TMC Hosadurga

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP MOLAKALMURU	Karnataka	P BASANNA , CHIEF OFFICER , TOWN PANCHAYATH	H R ROAD MOLAKALMURU	08198-229074 , 9845495588	tpmolakalmuru@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-

	21)		21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	22)
	80	92	90	100	0	5	20	20	1	1.50	90	95	70	75	45	52	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	95	70	90	60	65	30	35	60	65	8	10	65	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	0	0

Chief Officer
Town Panchayath
Molakalmuru – 577 535

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Holalkere TP	Karnataka	A Vaseem	Chief Officer, Town Panchayath Holalkere, Chitradurga District - 577526	08191-275151 / 275102	tpholalkere@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	80%	106	110	0	10%	21%	20%	2	2	90	90	80	80	28%	35%	20	50%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	94%	96%	30%	80%	30%	70%	59%	75%	80%	80%	7%	10%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	71%	75%	0	0

Chief Officer
Town Panchayath
Holalkere

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nayakanahatti TP	**Karnataka**	**N.T.KODI BHEEMARAYA, Chief Officer, Town Panchayath, Nayakanahatti**	**Town Panchayath Nayakanahatti, Chitradurga District PIN – 577536**	**08190-207095 (Ph)**	**tpnayakanahatti@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	75%	80%	26%	25%	30%	28%	2 Hrs	2Hrs	100 %	100%	80%	83%	25%	35%	65%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	95%	0	15	0	20	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	36%	82%	90%	91%	36%	88%	10%	22%	20%	30%	82%	90%	5%	10%	50%	55%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	37%	3	0

Chief Officer
Town Panchayath,
Nayakanahatti

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chitradurga	Karnataka	J T HANUMANTHARAJU	Ambedkar Circle B D Road Chitradurga - 577501	08194 222401	itstaff_ulb_chitradurga@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	94	120	125	20	30	25	24	5	6	93	94	95	96	20	22	60	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	99	82	90	60	70	50	75	100	100	15	20	80	80	0	10	10	20

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	93	70	90	30	40	35	60	95	98	10	12	50	60

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	58	65	3	2

Sd/-
Municipal Commissioner
CMC Chitradurga

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hiriyur CMC	**Karnataka**	**T Leelavathi**	**City Municipal Council Main Road Gandhi Circle Hiriyur - 577598**	**08193-260220 08193-263220**	**tmchiriyur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	91	85	90	25%	35%	21%	20%	4hrs	5hrs	100 %	100%	80%	80%	55%	60%	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	100 %	70%	90%	70%	75%	75%	80%	80%	85%	15%	18%	30%	35%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner CMC Hiriyur**
	90%	95%	2	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Challakere	**KARNATAKA**	**Palaiah P**	**Beside BMGHS School, Chitradurga main road, Challakere - 577522**	**08195-250958**	**tmcchallakere@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**92%**	**125**	**130**	**0%**	**20%**	**20%**	**20%**	**2 Hrs**	**3 Hrs**	**90%**	**100 %**	**80%**	**80%**	**16%**	**25%**	**50%**	**60 %**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96%	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100 %	93%	100 %	0%	30%	2%	30%	2%	40%	80%	80%	5%	8%	55%	60 %		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner CMC Challakere**
	80%	85%	1	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Hosadurga TMC	**Karnataka**	**D Umesh TMC Hosadurga**	**2nd Road Near Ganapathi Temple, Hosadurga Town,Chitradurga District PIN-577527**	**08199-230221 (ph)**	**tmchosdurga@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	41%	60%	106	125	0	0	21%	20%	2Hrs	3Hrs	100 %	100%	90%	100%	45%	50%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	15%	30%	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal solid	Extent of segregation of municipal solid	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		waste		waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	100 %	100 %	100 %	50%	60%	80%	100%	80%	80%	15%	18%	40%	50%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	0	0

Sd/-
Chief Officer
TMC Hosadurga

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP MOLAKALMURU	Karnataka	P BASANNA , CHIEF OFFICER , TOWN PANCHAYATH	H R ROAD MOLAKALMURU	08198-229074 , 9845495588	tpmolakalmuru@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	80	92	90	100	0	5	20	20	1	1.50	90	95	70	75	45	52	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	92	95	70	90	60	65	30	35	60	65	8	10	65	70
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			80		85		0		0									

Chief Officer
Town Panchayath
Molakalmuru – 577 535

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Holalkere TP	Karnataka	A Vaseem	Chief Officer, Town Panchayath Holalkere, Chitradurga District - 577526	08191-275151 / 275102	tpholalkere@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	80%	106	110	0	10%	21%	20%	2	2	90	90	80	80	28%	35%	20	50%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	94%	96%	30%	80%	30%	70%	59%	75%	80%	80%	7%	10%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath Holalkere
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	71%	75%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nayakanahatti TP	**Karnataka**	**N.T.KODI BHEEMARAYA, Chief Officer, Town Panchayath, Nayakanahatti**	**Town Panchayath Nayakanahatti, Chitradurga District PIN – 577536**	**08190-207095 (Ph)**	**tpnayakanahatti@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	75%	80%	26%	25%	30%	28%	2 Hrs	2Hrs	100 %	100%	80%	83%	25%	35%	65%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	95%	0	15	0	20	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	36%	82%	90%	91%	36%	88%	10%	22%	20%	30%	82%	90%	5%	10%	50%	55%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	37%	3	0

Chief Officer
Town Panchayath,
Nayakanahatti

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shivamogga City Corporation	Karnataka	Chidanand S Vatare	Shivamogga City Corporation, Opposite to Gandhi park, Shivamogga-577201	08182-268506	Itstaff_ulb_shimoga1@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	98%	155	155	32%	40%	24%	23%	4	3	99%	99%	85%	86%	35%	37%	75%	76%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%	70%	90%	55%	65%	70%	100%	91%	100%	0%	0%	80%	100%	55%	100%	55%	100%

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	100 %	75%	100 %	30%	100 %	55%	70%	100 %	100%	90%	90%	43%	70%	90%	90%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	48.28%	63%	6%	4%

Sd/-
Commissioner
City Corporation, Shivamogga

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bhadravathi	Karnataka	Manohara, KMAS, Municiapl Commissioner,Bhadravathi	T K Road, Bhadravathi-577301	08282-266356	itstaff.ulb.bhadravathi@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100%	135	135	80%	90%	30%	30%	1	1.5	91%	95%	80%	80%	55%	58%	60%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	98%	60%	68%	30%	50%	50%	80%	40%	70%	10%	20%	50%	75%	0	05	0	25

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	94	80	100	45	50	45	50	70	75	15	16	70	75		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	85	15	5

SD/-
Municipal Commissioner,
CMC, Bhadravathi.

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOSANAGARA-TP	Karnataka	Sri Balachandrappa T	Near Bus stand, Hosanagara- 577418	08185-221005	Itstaff_ulb_hosanagara@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	88%	135	135	32%	40%	20%	20%	1Hr	1Hr	100 %	100%	100 %	100%	46%	48%	85%	86%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	100 %	100 %	38%	40%	0%	20%	100 %	100%	15%	20%	60%	70%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer, Town Panchayath, Hosanagara
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	88%	90%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Jog-Kargal TP	Karnataka	Jagadeesh R Naik	B H Road, Kargal	08186-240307	Itstaff_ulb_jog@yahoo.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	78%	110	115	64%	66%	30	28	24 hours	24 hours	95%	96%	100%	100%	35%	40%	96%	97%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	97%	98%	90%	100%	45%	50%	45%	50%	100%	100%	25%	26%	96%	98%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer Town Panchayath,Jog-Kargal
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80%	82%	0%	0%	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Municipal Council Sagar	Karnataka	Sri H.K Nagappa	Municipal Commissioner, J C Road, Chamarajpete, Sagar	08183-226021	Itstaff_ulb_sagar@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	131	135	28	35	25	23	2	3	93	100	74	75	32	35	75	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99	100	0	0	0	0	0	0	0	0	0	0	65	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	95	80	100	26	30	26	30	65	70	16	20	66	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner, City Municipal Council, Sagar.
	72	75	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-22

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shikaripura-TMC	Karnataka	Sri Suresh A	Shikaripur-577427	08187-222221	itstaff_ulb_shikaripur@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)
	100 %	100%	135	135	95%	96%	20%	20%	03	24	100 %	100%	90%	100%	55%	60%	85%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)
	100 %	100%	0%	75%	0%	75%	0%	100 %	0%	100%	0%	10%	0%	80%	0%	35%	0%	90%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)

	100	100	85	90	80	100	30	35	25	35	80	80	8	10	55	65

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Officer TMC,shikaripura
Benchmarks	**100%**		**0**		
	Current 2020-21	Targets (2021-22)	Current 2020-21	Targets (2021-22)	
	98%	100%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath, shiralkoppa	**Karnataka**	Hemanth S Dolle **, Town Panchayath, Shiralakoppa**	**H K Road, Shiralakoppa PIN No. 577428**	**08187-234650 08187-235550**	**Itstaff_ulb_shiralakoppa@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	120	125	0	30%	20%	20%	2.5	2.5	100 %	100%	70	80	40%	50%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	NO UGD															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	92%	94%	70%	90%	28%	30%	66%	68%	93%	95%	18%	20%	87%	88%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	87%	88%	0	0

Hemanth S Dolle
Chief officer
Town panchayath, shiralakoppa

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Thirthahalli	Karnataka	Kuriakose.C	Soppugudde,Thirthahalli-577432	08181-228221	Itstaff_ulb_thirthahalli@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	135	135	100 %	100 %	20%	20%	24	24	100 %	100%	100 %	100%	80%	85%	100%	100 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	98%	99%	90%	100 %	25%	30%	50%	55%	100 %	100%	28%	30%	98%	99%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	99%	0	0

Chief Officer
Town Panchayath,Thirthahalli

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Soraba TMC	Karnataka	Kumari Shalja	Town Municipal Council Sorab	08184-2722232	Itstaff_ulb_sorab@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	100	70	135	0	20	28	20	1.5	2.0	100	100	72	80	87	95	85	100

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55	80	56	80	61	90	0	0	0	20	77	100	40	60	66	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	47	65	1	0

Sd/-
Chief Officer
Town Municipal council Sorab

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mysore CC	Karnataka	SHILPA NAG, IAS	Mysore city Corporation New Sayyajirao road, Mysore-570004	0821-2418803	Itstaff_ulb_mysuru@yahoo.com/ m.mysurucitycorporation@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water .supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	98.50	120	125	98	98.50	30	28	8	10	100	100	90	95	60	65	60	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	99	69	75	100	100	98	100	10	20	80	100	90	100	60	75

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	100	100	55	80	65	100	99	100	27	50	80	100

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	1	0

Sd/-
Commissioner Mysore City Corporation

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Hunsur	Karnataka	H R RAMESH	CMC Hunsur,Mysore-571105	08222-252048	Itstaff_ulb_hunsur@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	94%	118	120	0	0	25%	24%	2	2	100 %	100%	100 %	100%	48%	50%	83%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	62%	65%	96%	97%	100 %	100 %	98%	100%	18%	19%	100 %	100%	28%	30%	76.5%	78%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	80%	90%	50%	60%	70%	75%	100 %	100%	20%	25%	60%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner CMC,Hunsur**
	96%	100%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC, Nanjangud	**Karnataka**	**Karibasavaiah Municipal Commissioner**	**City Municipal Council, Near Nehru circle, Opposite railway station, Nanjangud-571301**	**08221-226888 08221-226236**	**Itstaff_ulb_nanjangud@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	98%	130	135	80	100	24%	24%	12	24	100 %	100%	100 %	100%	65%	70%	92%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	**UGD under Progress**															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	97%	98%	20%	80%	16%	50%	13%	53%	99%	100%	12%	14%	65%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMC, Nanjangud
	89%	90%	9%	0%	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Krishnarajanagar	Karnat	D PUTTARAJU, CHIEF	MYSURU-HASSAN ROAD, K.R. NAGAR -	08223-262242	Itstaff_ulb_krnagar@yahoo.c

a	aka	OFFICER	571602		o.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	94%	118	120	0	0	25%	24%	12 Hours	12 Hours	100 %	100%	100 %	100%	30%	40%	90%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	100%	70%	95%	98%	100 %	100 %	100 %	100 %	100%	12%	15%	100 %	100%	15%	25%	60%	75%

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	90%	100 %	50%	80%	50%	80%	100 %	100%	15%	20%	80%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	0	0

Sd/-
Chief Officer
K.R. Nagara TMC

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bannur TMC	Karnataka	A L Swamy	Near Cauvery Circle, M M Road, Bannur – 571 101	08227-276058	Itstaff_ulb_bannur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	90%	93%	90	100	88%	95%	30%	28%	24	24	80%	90%	85%	90%	70%	75%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	94%	45%	48%	45%	48%	85%	88%	100 %	100%	15%	18%	97%	98%	0%	10%	0%	10%
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	98%	39%	100 %	7%	9%	15%	80%	97%	98%	6%	7%	75%	80%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**													
Benchmarks	**100%**				**0**													
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)											
	70%		75%		0		0											

Chief Officer
TMC, Bannur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC T.NARASIPURA	Karnataka	ASHOKA, CHIEF OFFICER	TOWN MUNICIPAL COUNCIL MUNICIPAL OFFICE ROAD TNARASIPURA-571124	PHONE: 08227-261232	itstaff_ulb_tnarasipura@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	**85%**	**100**	**100**	**0**	**0**	**30%**	**27%**	**2 Hours**	**2 Hours**	**100%**	**100%**	**100%**	**100%**	**50%**	**60%**	**90%**	**91%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	**100%**	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**100%**	**100%**	**26%**	**74%**	**20%**	**60%**	**10%**	**90%**	**100%**	**100%**	**18%**	**20%**	**75%**	**85%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	**80%**	**-**	**-**

CHIEF OFFICER
TMC T NARASIPURA

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Periyapatna	**Karnataka**	**Chandrakumara A**	**Opposite to B.S.N.L Office, Periyapatna with 571107**	**08223-273036**	**Itstaff_ulb_periyapatna@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	s (2021-22)
	80%	85%	90	100	0	0	30%	28%	2 Hrs	3Hrs	98%	100%	95%	100%	46%	60%	64%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0%	60%	0%	60%	0%	80%	0%	50%	0%	20%	60	80%	0%	10%	0%	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	95%	65%	80%	38%	50%	0%	30%	95%	100%	19%	20%	80%	85%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Periyapatna
	75%	85%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
H D Kote	**Karnataka**	**VIJAY KUMAR D N CHIEF OFFICER**	**TOWN MUNICIPAL COUNCIL H B ROAD H D KOTE -571114**	**PHONE: 08228-255327 FAX : 08228-255327**	**Itstaff_ulb_hdkote@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	125	125	0	10%	25%	24%	2 hrs	2hrs	100 %	100 %	100 %	100%	70%	75%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	85%	90%	40%	50%	40%	50%	60%	70%	100 %	100%	10%	12%	75%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	94%	0	0

Sd/-
CHIEF OFFICER
TMC H D KOTE

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Sargur TP	Karnataka	VEENA	Town Panchayath, Sargur, H.B.Road, Opp. To K.S.R.T.C Bus Stand, Sargur-571121	08227-276058	Itstaff_ulb_sargur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	78	120	122	0	0	25	23	2	4	100	100	100	100	38	43	28	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	75	80	0	0	0	0	0	0	0	0	55	60	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	100	60	80	0	0	0	0	70	75	12	15	85	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP Sargur
	85	90	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format-2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC, CHAMARAJANGARA	**KARNATAKA**	**RAJANNA M**	**CMC,Chamarajanagar 571313**	**08226-222566**	**Itstaff_ulb_chamarajanagar@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2020-21	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**95%**	**135**	**135**	**60%**	**62%**	**35%**	**32%**	**5hrs**	**5hrs**	**95%**	**95%**	**80%**	**85%**	**35%**	**40%**	**65%**	**70%**

Sewage Management (Sewerage and Sanitation)

	Coverage of	Coverage of sewage	Collection efficiency of	Adequacy of sewage	Quality of sewage	Extent of reuse and recycling	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	toilets		network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**92%**	**85%**	**86%**	**65%**	**70%**	**70%**	**72%**	**90%**	**92%**	**18%**	**16%**	**80%**	**80%**	**30%**	**40%**	**50%**	**60%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2018–19)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	**100 %**	**95%**	**98%**	**68%**	**100%**	**35%**	**45%**	**35%**	**30%**	**97%**	**99%**	**20%**	**22%**	**65%**	**75%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner**
	78%	**80%**	**0**	**0**	

Project director
DUDC,chamarajanagara

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kollegal CMC	Karnataka	Vijaya	Dr.B.R.Ambedkar road, Kollegal-571440	08224-252016	itstaff_ulb_kollegal@yahoo.co.in cmckollegal@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	135	135	0	40%	45%	40%	8	10	100 %	100%	70%	80%	45%	55%	86%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	91%	95%	68%	90%	80%	90%	68%	90%	20%	25%	70%	80%	20%	20%	75%	80%

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	100 %	50%	100 %	50%	55%	40%	50%	80%	90%	12%	15%	60%	65%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner Kollegal CMC
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	95%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
GUNDLUPET	Karnataka	RAMESH A	B N ROAD, GUNDLUPET,571111	08229-223377	itstaff_ulb_gundlupet@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	80	85	0	0	34%	31%	2	2	95%	95%	80%	80%	40%	45%	80%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88%	91%	92%	95%	STP WORK UNDER PROGRESS													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	52%	100 %	20%	25%	0%	10%	75%	80%	10%	12%	60%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC, Gundlupet
	84%	85%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Yelandur	**Karnataka**	**Nagarathna M C**	**Town Panchayath, Yelandur Chamarajanagara District-571441**	**08226-240026**	**itstaff_ulb_yelandur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	89%	135	135	5%	10%	25%	24%	6	6	100%	100%	95%	96%	40%	42%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82%	95%	0%	0%	NO UGD Network in Yelandur Town Panchayath Limits.													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	50%	100 %	35%	45%	30%	35%	88%	90%	20%	22%	60%	65%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayath, Yelandur
	75%	80%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TOWN PANCHAYATH HANUR	Karnataka	MURTHY	Town Panchayath Hanur Chamarajanagar District-571439	08224-268111	Itstaff_ulb_hanur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	82%	128	130	0%	0%	33%	31%	14	24	96%	98%	85%	86%	38%	42%	85%	86%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	87%	0%	0%	No UGD Conncection in Hanur Town Panchayath													

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	97%	98%	60%	100 %	34%	35%	50%	53%	85%	100%	8%	10%	85%	87%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayath ,Hanur
	55%	57%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022 (03-03-2021)

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Mandya	Karnataka	S.LOKESH	CITY MUNICIPAL COUNCIL, NERA MAHAVEERA CIRCLE, MANDYA-571401	08232-221617	itstaff_ulb_mandya@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-

					-21)													22)
	85%	90%	135lpcd	135lpcd	82%	100%	25%	24%	2hrs	24hrs	100%	100%	99%	100%	55%	60%	70%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	100%	100%	98%	98%	100%	100%	90%	90%	10%	12%	90%	90%	15%	18%	70%	75%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	91%	95%	30%	100%	20%	30%	30%	50%	100%	100%	20%	22%	90%	95%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner, City Municipal Council, Mandya
	90%	92%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Maddur	**Karnataka**	**Murugesh K.**	**TMC office, BM Road, Maddur Town, Mandya District, 571428**	**08232-232600**	**itstaff_ulb_maddur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	100	110	0	25	30	28	1	1	97	98	82	82	40	42	77	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benc	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

hmarks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	75	80	97	99	100	100	92	94	32	32	90	90	25	30	95	96

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	96	78	90	25	30	52	60	90	90	15	20	75	80		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Maddur
	57	59	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Malavalli	**Karnataka**	**L Chandrashekara**	**Town Municipal Councils, Malavalli Town, Maddur to Kollegala Main Road**	**08231-242073**	**itstaff_ulb_malavalli@yahoo.co.in**

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	135	135	80%	85%	25%	24%	2hrs	2hrs	100%	100%	80%	80%	60%	70%	88%	88%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	95%%	99%	99%	98%	98%	60%	70%	40%	50%	12%	15%	80%	80%	40%	45%	82%	82%

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	90%	100%	78%	90%	50%	60%	40%	80%	90%	100%	20%	22%	50%	80%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Malavalli
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-221)	Targets (2021-22)	
	92%	95%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC SRIRANGAPATNA	Karnataka	KRISHNA	571438	08236-253030	itstaff_ulb_srirangapatana@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	135	135	0%	80%	20%	20%	2Hrs	24Hrs	95%	95%	80%	80%	30%	35%	70%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	90%	95%	90%	95%	95%	95%	90%	95%	15%	20%	80%	80%	0%	25%	0%	10%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	70%	100 %	10%	25%	25%	40%	80%	80%	18%	20%	70%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	82%	0	0

CHIEF OFFICER
TMC SRIRANGAPATNA

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Krishnarajapete	Karnataka	SATHISHKUMAR	Town Municipal Council, Main Road, Krishnarajapete-571426, Mandya District	08230-262224 08230-262214	itstaff_ulb_krpet@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	86%	100	100	0%	0%	25%	23%	2 Hrs	2 Hrs	80%	80%	85%	90%	30%	35%	70%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	95%	15%	20%	15%	20%	15%	25%	0%	15%	0%	5%	80%	85%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	30%	100 %	50%	60%	0%	10%	90%	100%	10%	15%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Krishnarajapete
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	90%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Pandavapura	**Karnataka**	**S.D.Manjunath**	**TMC, Pandavapura. Mandya District**	**08236-255137**	**itstaff_ulb_pandavapura@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmar	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	85%	100	115	0	25%	25%	25%	2	2	80%	100 %	70%	75%	50%	60%	50%	55 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	UGD WORK UNDER PROGRESS															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	100 %	94%	95%	20%	75%	20%	40%	39%	50%	97%	100%	30%	35%	80%	85 %		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer, TMC, Pandavapura
	86%	90%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nagamangala TMC	Karnataka	Krishna Prasad	B.M.Road, Nagamangala-571432	08234-286022	itstaff_ulb_nagamangala@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	98%	110	110	20%	20%	25%	24%	1Hour	1 Hour	100 %	100%	90%	95%	45%	50%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	UGD Network under progress															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	90%	100 %	60%	65%	70%	80%	95%	98%	20%	25%	75%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Nagamangala
	98%	99%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Belluru	Karnataka	R.V MANJUNATH	Town Panchayath,Belluru-571418	08234-298926	itstaff_ulb_belluru@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45%	55%	90	105	0	0	35%	32%	1hour	1hour	80%	85%	80%	90%	30%	35%	80%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	No UGD in the town															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	0%	100 %	70%	70%	20%	50%	0%	0%	0%	0%	80%	80%	0%	0%	0%	0%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP Belluru
	70%	80%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Alur TP	**Karnataka**	**H.T. Krishnamurthy. KMAS-II**	**B M Road, Alur**	**08170-218246**	**townpanchayath.alur@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	63%	65%	90%	95%	0	0	20%	20%	2	2	100 %	100%	80%	82%	45%	47%	87%	88%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	80%	82%	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	97%	98%	55%	80%	21%	22%	26%	28%	90%	92%	8%	12%	76%	78%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer Town Panchayath, Alur**
	77%	78%	0	0	

15th Finance Commission: Declaration./ of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Arsikere	**Karnataka**	**Kanthraju M G**	**B.H. Road,Arsikere,573103**	**08174-232201**	**itstaff_ulb_arasikere@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	105	0	0	20	20	2	2	100	100	97	100	28	30	65	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	100	90	100	100	100	100	100	12	15	100	100	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	94	100	29	100	20	50	100	100	80	80	20	22	40	60		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	(Kantharaju M G) Municipal Commissioner CMC Arasikere
	70	90	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Belur	**KARNATAKA**	**Manjunath S S**	**Town Municipal Council, Near KSRTC Bustand,Belur 573115**	**08177 222221 08177 222164**	**townmunicipal.belur@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	61%	65%	120	125	0%	0%	20%	20%	1	1	100 %	100%	80%	80%	40%	42%	90%	92%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	70%	72%	71%	74%	90%	92%	100 %	100%	15%	16%	100 %	100%	0%	2%	78%	80%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets		

	21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	(2021-22)
	100 %	100 %	94%	95%	95%	100 %	80%	80%	100 %	100%	10%	15%	2%	2%	77%	78%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		Chief Office, TMC,Belur.
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	65%	66%	1	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP, Arakalgud	**KARNATAKA**	**Sri. Shivakumar**	**Pete main road, Arakalgud-573102**	**08175-220350**	**townpanchayath.arakalagud62@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	79	85	123	125	0	25	24	23	1	2	100	100	100	100	44	50	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	97	98	60	80	25	30	25	30	100	100	10	12	90	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP, Arakalagud.
	85	85	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Channarayapatna	Karnataka	M Kumar	Chiefofficer Tmc channarayapatna	08176-255411	Itstaff_ulb_channarayapatna@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82%	84%	135	135	0	25	25%	24%	2 hrs	2 hrs	100 %	100%	80%	80%	37%	40%	23%	30%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	80%	85%	80%	85%	75%	78%	80%	80%	20%	25%	80%	80%	23.3 %	25%	29 %	31%

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	100	39	55	25	35	33.33	40	100	100	16	20	15	20

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		SD/- M Kumar Chiefofficer TMC channarayapatna
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	68%	70%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Holenarasipura	Karnataka	Smt V.D.Shanthala	TMC, Holenarasipura Opposite to Gandhi circle, Holenarasipura-573211	08175-273229	Itstaff_ulb_holenarsipur@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	88%	135	135	0%	0%	20%	20%	8 hrs	8 hrs	100 %	100%	92%	93%	30%	40%	70%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	96%	96%	78%	82%	82%	85%	80%	82%	20%	20%	90%	92%	20%	20%	65%	70%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100 %	100 %	95%	96%	40%	60%	20%	40%	20%	40%	90%	92%	18%	20%	80%	82%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC, Holenarasipura
	88%	90%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hassan CMC	**Karnataka**	**R KRISHNAMURTHY**	**Santhepete Circle, B M Road Hassan**	**08172-288276**	**Commn_hassan@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	96	91	92	0	0	25	24	1.5	1.5	100	100	100	100	50	55	89	92

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	70	72	85	86	59	61	98	99	7	8	91	92	8	10	50	55

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	96	71	100	17	20	2	15	100	100	14	18	63	65		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMC Hassan
	85	88	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sakaleshpura	Karnataka	V.T. Wilson	B.M ROAD, SAKALESHPURA HASSAN DIST. PIN-573134	08173-244042	itstaff_ulb_sakleshpur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	105	105	0%	10%	20%	20%	2.30hrs	2.30hrs	90%	100%	80%	80%	38%	43%	80%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	95%	25%	35%	20%	20%	50%	50%	95%	95%	16%	18%	55%	60%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		**Chief Officer TMC Sakaleshpura**
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	83%	85%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Madikeri	Karnataka	RAMADAS S V	CMC MADIKERI, IDSMT BUILDING,MADIKERIKODAGU-571201	08272-228323	itstaff_ulb_madikeri11@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	100	110	15%	20%	40%	35%	8	10	100 %	100%	95%	98%	48%	55%	70%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	100 %	90%	100 %	50%	70%	40%	60%	100 %	100%	10%	12%	85%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Commissioner CMC Madikeri
Project Director DUDC, Madikeri	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	91%	95%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-22

Name of the city/ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Kushalnagar	**Karnataka**	**KRISHNA PRASAD**	**Ayyappa swamy Temple Road, Town Panchayath, Kushalnagar**	**08276-271536**	**Itstaff_ulb_kushalnagar@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**93%**	**100 lpcd**	**110 lpcd**	**90%**	**90%**	**30%**	**28%**	**1.5**	**1.5**	**100 %**	**100 %**	**80%**	**80%**	**40%**	**45%**	**90%**	**90%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	80%		90%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	**Providing UGD system to Kushalnagar is under progress**															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100 %**	**100 %**	**100 %**	**75%**	**100 %**	**77%**	**78%**	**68%**	**70%**	**100 %**	**100 %**	**15%**	**18%**	**90%**	**90%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
Project Director DUDC, Madikeri	78%	80%	-	-	**Chief officer** **Town Panchayath** **Kushalnagar**

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SOMWARPET TOWN PACHAYATH	Karnataka	SRI P K NACHAPPA	SOMWARPET TOWN PANCHAYATH, CLUB ROAD, SOMWARPET, KODAGU-571236	08276-282037 & 08276-298015	itstaff_ulb_somwarpet@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	92%	108	115	5%	5%	30%	27%	1.30	2 HRS	100 %	100%	80%	82%	35%	40%	76%	78%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	100 %	100 %	70%	80%	68 %	70%	10%	12%	80%	90%	10%	12%	85%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Virajpet	**Karnataka**	**A.M Sridar**	**Town Panchayath kitthuru chennamma road virajpet.**	**Phone no: 08274-257332 Fax no: 08274-260884**	**Itstaff_ulb_virajpet@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	108	110	10%	15%	30%	26%	2 hours	2.5 hours	90%	95%	90%	95%	60%	65%	70%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	90%	80%	90%	60%	80%	70%	75%	20%	30%	80%	90%	10%	15%	80%	90%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
Project Director DUDC, Madikeri	60%	65%	-	-	Chief Officer Town Panchayath, Virajpet

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chickmagalur	Karnataka	Basavaraj B C	City Municipal Council, Chickmagalur	08262-232272 08262-232272	Comm._ckg@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	135	0	85	25	25	2	4	100 %	100%	80%	85%	40%	45%	83	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	70	90	95%	80	85	80	85	10	15	75	80	25	30	25	30

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	97	80	100	40	45	70	75	75	80	15	16	75	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	97%	0	0

Commissioner
City Municipal Council
Chickamgalur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kadur TMC	**Karnataka**	**H N Manjunath**	**Chief Officer, TMC, Kadur** **Old Busstand Opposite-577548**	**08267-221221**	**kadurtmc@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	65	70	0	10%	50%	40%	1.5	2	90%	100%	85%	90%	25%	35%	85%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-		-	-	-	-	

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	80%	100 %	5%	20%	50%	100%	80%	80%	18%	20%	50%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TMC, Kadur**
	90%	100%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN MUNCIPAL COUNCIL BIRUR	**KARNATAKA**	**K M KALAVATHI**	**TOWN MUNCIPAL COUNCIL, N H 206, BIRUR, KADUR (T), PIN CODE - 577116**	**08267-255888**	**tmcbirur@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	**97%**	**135**	**135**	**0%**	**20%**	**35%**	**35%**	**2hours**	**2 hours**	**100%**	**100%**	**80%**	**85%**	**30%**	**35%**	**50%**	**60%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	50%	70%	10%	30%	100	100	0	50%	0	10%	80%	85%	0	20%	0	65%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	100%	100%	75%	95%	1%	20%	1%	30%	80%	85%	10%	12%	60%	65%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	70%	0	0

Sd/-
Chief Officer ,
TMC Birur.

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Tarikere	Karnataka	Mahanthesh H	B H Road, N H 206 Tarikere 577228	08261-222233	tmctarikere@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	84%	85%	124	126	0%	0%	30%	30%	1 hrs	1.10 hrs	100 %	100%	70%	75%	42%	55%	51%	60%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets

	21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	(2021-22)
	100 %	100 %	100 %	100 %	70%	90%	60%	80%	60%	80%	90%	100%	5%	10%	80%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Tarikere
	65%	70%	2	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath, Narasimharajapura	KARNATAKA	Basavaraj T Shiggavi	**Town Panchayath, Narasimharajapura-577134**	**08266-220121 08266-220680**	nrptp@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	80%	85%	90	95	0	0	40%	35%	1hr	1hr	100 %	100 %	80%	80%	55%	60%	90%	95 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	98%	99%	80%	100 %	70%	75%	50%	55%	80%	80%	20%	25%	90%	90 %		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP Narasimharajapura
	100%	100%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYATH KOPPA	Karnataka	BASAVARAJ TAKAPPA SHIGGAVI	KOPPA-577126	PHNO:08265-221021	koppatown@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	100%	135	135	10%	15%	35%	30%	1 hrs	1 hrs	96%	100%	77%	80%	29%	36%	92%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	92%	95%	80%	100 %	15%	20%	50%	55%	76%	80%	15%	20%	52%	75%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath, Koppa
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	86%	91%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath, Sringeri	KARNATAKA	Shivanaik	Sringeri-577139	Phn:08265-250121 Fax:08265-251630	tpshringeri@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**135**	**135**	**10%**	**15%**	**35%**	**30%**	**2.00**	**2.00**	**100%**	**100%**	**80%**	**80%**	**55%**	**60%**	**90%**	**90%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**98%**	**99%**	**100%**	**100%**	**70%**	**75%**	**50%**	**55%**	**80%**	**80%**	**18%**	**20%**	**90%**	**90%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TP Sringeri
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	**100%**	**-**	**-**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath, Mudigere	KARNATAKA	Krishne gowda B A	Mudigere-577132	Phn:08263-220257	mudigeretp@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**92%**	**80**	**85**	**10%**	**15%**	**30%**	**28%**	**2.00**	**2.00**	**100%**	**100%**	**80%**	**80%**	**55%**	**60%**	**90%**	**95%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	**100%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	**100 %**	**98%**	**99%**	**70%**	**90%**	**70%**	**75%**	**50%**	**55%**	**80%**	**80%**	**18%**	**25%**	**90%**	**95 %**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**-**	**-**

Sd/-
Chief Officer
TP Mudigrere

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Ajjampura	Karnataka	T.C. Maheshwarappa	TMC Road, Ajjampura-577547	08261-245121	ajjampuratown@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	58	60	80	82	0	0	30	29	1.5	1.5	100	100	50	70	18	25	25	30

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	80	0	0	0	0	0	0	0	0	0	0	30	50	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	100	55	60	20	60	0	0	0	0	50	55	10	12	20	22

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	42	5	4

sd/-
Chief Officer
Town Panchayath Ajjampura

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Karkala TMC	**Karnataka**	**Smt. Rekha J Shetty**	**Town Municipal Council,Karkala-574104**	**08258-234664**	**Itstaff_ulb_karkala@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	125	128	100	100	20	20	6	7	100	100	80	80	32	40	88	100

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	65	65	75	50	100	-	20	-	-	80	80	25	30	90	90

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	100	100	100	97	100	97	100	93	95	18	20	95	100

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Karkala
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	50	70	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Byndoor Town Panchayath	**KARNATAKA**	**Naveen Kumar C S**	**Town Panchayath Byndoor Oppiste Gandhi Maidhana**	**08254-251058**	**itstaff_ulb_byndoor@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30	**30**	**50**	**55**	**0%**	**30%**	**35**	**35**	**02**	**04**	**100 %**	**100 %**	**80%**	**80%**	**20%**	**40%**	**80%**	**85 %**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	10	20	10	40	10	20	0	30	0	30	80	80	0	5	0	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70	75	0	0	**CHIEF OFFICER, TP BYNDOOR**

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kaup	Karnataka	Venkatesh Navada B	574106	0820-2551061	Itstaff_ulb_kaup@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	85%	80	90	100 %	100 %	25%	25%	6	6	100 %	100%	100 %	100%	75%	80%	90%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	100 %	100%	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	100 %	100 %	90%	90%	90%	90%	100 %	100%	18%	20%	90%	95%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	95%	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, KUDAPURA	**KARNATAKA**	**GOPALAKRISHNA**	**TOWN MUNICIPAL COUNCIL,MUNICIPAL ROAD,KUNDAPURA -576201**	**08254-230410**	**itstaff_ulb_kundapur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91	**92**	**135**	**135**	**98**	**98**	**20**	**20**	**08**	**10**	**100**	**100**	**100**	**100**	**100**	**100**	**85**	**87**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	**100**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	**100**	**100**	**100**	**74**	**90**	**40**	**50**	**100**	**100**	**80**	**80**	**29**	**30**	**90**	**100**

Storm Water Drainage Indicators

	Coverage of storm water drainage network	Incidence of water logging/ flooding	
Benchmarks	100%	0	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70	**75**	**0**	**0**	**CHIEF OFFICER, TMC KUNDAPURA**

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SALIGRAMA TP	**Karnataka**	**ARUN B**	**TOWN PANCHAYATH SALIGRAMA -576225**	**0820-2564229**	**Itstaff_ulb_saligrama@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	25%	40%	65	90	65%	90%	20%	20%	5hrs	5hrs	80%	90%	80%	90%	40%	50%	65%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	75%	80%	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	75%	80%	100 %	100 %	50%	60%	30%	70%	80%	80%	20%	25%	85%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	40%	50%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Udupi	Karnataka	Dr. Uday Shetty	K.M. Marg, Udupi	0820-2520306	Itstaff_ulb_udupi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	74 %	76%	125	130	100 %	100 %	22%	22%	16 Hr	16Hr	100 %	100%	90%	95%	96%	96%	90%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	39%	40%	80%	100 %	100 %	100 %	100 %	100%	3%	5%	98%	100%	35%	36%	46%	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	98%	100 %	73%	100 %	40%	60%	90%	95%	92%	95%	15%	20%	50%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMC, Udupi
	45%	75%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mangaluru City Corporation	**Karnataka**	**Sri. Dinesh Kumar**	**O/o Mangaluru City Corporation,Lalbagh,MG Road,Mangaluru-575003**	**0824-2220310**	**commissioner.mcc@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	91%	135	135	98%	99%	20%	20%	14	20	100 %	100%	96%	100%	100 %	100%	98%	99%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	62%	65%	85%	95%	82%	85%	87%	95%	80%	90%	85%	90%	90%	95%	90%	95%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	60%	100 %	68%	75%	100 %	100%	100 %	100%	35%	36%	60%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Commissioner, Mangaluru City Corporation
	61%	62%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KOTEKAR TP	**KARNATAKA**	**PRABHAKARA**	**TOWN PANCHAYATH KOTEKAR Pin: 575022**	**0824-2466693**	**Co.kotekar@mail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	55	90	93	71	72	20	20	2	2	100	100	67	75	38	43	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	100	100	67	72	75	80	100	100	10	12	85	87

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	42	44	-	-

Sd/-
Chief Officer
TP, Kotekar

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Municipal Council Moodubidire	Karnataka	Smt.Indu M.	Near Govt Hospital, Town Municipal Council Moodubidire, 574227	08258-236236	co.moodbidri@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	92%	110	115	98%	99%	20%	20%	8	8	100 %	100%	80%	82%	35%	40%	74%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	100 %	100 %	80%	80%	100 %	100%	100 %	100%	8%	10%	90%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45%	50%	0	0

Sd/-
Chief Officer
TMC Moodubidire

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Puttur CMC	Karnataka	Roopa T Shetty	Court Road, Near Kille Maidhan, Puttur D.K574201	08251230251	co.puttur@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)
	99%	100%	130	135	100 %	100 %	20%	20%	10 hrs	12 hrs	100 %	100%	80%	80%	30%	40%	97%	99%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)
	80	85	UGD Not Available in Puttur CMC															

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)
	100 %	100 %	98%	100 %	100 %	100 %	70%	80%	90%	95%	80%	80%	15%	20%	90%	95%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Seal and Signature
	95%	96%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Someshwara	Karnataka	Vani V Alva	Town Muncipal Council Someshwara Kotekar(PO)-575022	0824-2466572	co.someshwar@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55	60	100	110	0	5	30	28	1Hr	1Hr	100	100	80	83	30	35	60	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	75	80	30	100	20	23	0	10	80	80	0	2	0	5		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
Chief Officer TMC Someshwara	73	78	5	4	Project Director DUDC ,Mangalore

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SULLIA	**Karnataka**	**M.R.SWAMY**	**Town Panchayath, Sullia-574239**	**08257-230354**	**Co.sullia@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	77%	80%	100	103	100 %	100 %	24%	23%	10%	12%	95%	100%	80%	80%	38%	45%	82%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	30%	35%	19%	25%	30%	40%	40%	50%	0%	10%	70%	80%	0%	10%	0%	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	100 %	90%	100 %	75%	80%	50%	80%	80%	80%	10%	10%	45%	50%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	54%	60%	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
VITLA	Karnataka	MALINI	CHIEF OFFICER TOWN PANCHAYATH VITLA PIN-574243	08255-239220	covitlapp@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55%	65%	95	100	98%	100 %	20%	20%	6	7	100 %	100%	80%	80%	35%	40%	90%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	UGD NOT AVAILABLE IN VITLA TP															

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	85%	90%	100 %	100 %	65%	75%	80%	80%	80%	80%	22%	25%	90%	95%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Belthangady	Karnataka	M.H Sudhakar	TOWN PANCHAYATH VITLA PIN-574214	08256-232125	Co.belthangadi@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40%	45%	135	135	90%	100 %	20%	20%	8	8	100 %	100%	80%	80%	45%	50%	64%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	UGD NOT AVAILABLE IN VITLA TP															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	70%	98%	99%	40%	50%	35%	65%	85%	85%	92%	93%	14%	16%	80%	85%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Municipal Chief Officer TMCs/TP
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	60%	65%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mulki	**Karnataka**	**P Chandra Poojary**	**TOWN PANCHAYATH Mulki PIN-574154**	**0824-2290561**	**Co.mulki@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	117	125	100 %	100 %	30%	25%	5	5	100 %	100%	80%	80%	35%	40%	95%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	UGD NOT AVAILABLE IN VITLA TP															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	100 %	100 %	90%	90%	90%	92%	90%	92%	20%	22%	90%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	96%	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Ullal	Karnataka	P Chandra Poojary	TOWN PANCHAYATH Mulki PIN-574154	0824-2290561	Co.mulki@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	75%	98	135	100 %	100 %	20%	20%	4	5	100 %	100%	80%	80%	42%	48%	95%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	UGD NOT AVAILABLE IN VITLA TP															

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	100 %	100 %	90%	90%	90%	92%	90%	92%	20%	22%	90%	90%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	96%	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bantwal TMC	Karnataka	Leena Britto	Bantwal TMC, Opposite to Govt Hospital, Bantwal Kasba-574211	08255-233130	co.bantwal@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	75%	110 %	115 %	58%	65%	25%	21%	8	10	100 %	100%	97%	100%	76%	82%	65%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	-	100 %	-	100 %	-	50%	-	50%	-	50%	-	50%	-	10%	-	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	67%	90%	100 %	100 %	34%	60%	70%	80%	70%	80%	2	5	70%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Bantwal TMC
	44%	49%	2	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kadaba Town Panchayath	**Karnataka**	**Arun K**	**Kadaba Post, Kadaba Taluk, D.K. 574221**	**08251298002**	**co.kadaba2@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	50%	100	110	90%	95%	30%	25%	8 hrs	10 hrs	90%	95%	80%	80%	28%	32%	80%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	No UGD is in Kadaba Town Panchayath Limit															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	90%	90%	95%	80%	90%	70%	75%	80%	90%	70%	75%	5%	6%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50%	60%	0	0

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Ainapur	KARNATAKA	A R Kulkarni	Town Panchayat Ainapur Dist: Belagavi Tq:Kagwad 591303	08339-254314	itstaff_ulb_ainapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	95	100	0	0	25	25	1.50	1.50	90	90	80	80	40	45	85	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	85	63	83	20	25	0	0	100	100	05	15	35	40

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	0	0

CHIEF OFFICER
TOWN PANCHAYAT
Ainapur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
ARABHAVI	**Karnataka**	**K B BENNI**	**TOWN PANCHAYAT ARABHAVI ARABHAVI-591218**	**-**	**Itstaff_ulb_arabhavi@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	32	**45**	**64**	**75**	**0**	**0**	**32**	**30**	**1 hr**	**1 hr**	**98**	**101**	**90**	**95**	**18**	**20**	**75**	**80**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	**75**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**90**	**95**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	**100**	**75**	**90**	**20**	**25**	**10**	**15**	**0**	**0**	**95**	**98**	**0**	**0**	**60**	**65**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TP Arabhavi**
	60	**65**	**0**	**0**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Athani	**Karnataka**	**Shri Mahantesh S Koulapur**	**Near Dr. B R Ambedkar Circle Bustand Road Athani-591304**	**08289-251137**	**itstaff_ulb_athani@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	90	95	0	0	25	23	2Hrs	2Hrs	95%	95%	98%	100%	45%	48%	92%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	98%	0	0	0	0	0	0	0	0	0	0	90%	92%	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	98%	97%	98%	80%	90%	15%	20%	30%	35%	90%	95%	10%	12%	89%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82%	85%	0	0

ChiefOfficer
TMC Athani

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bailhongal	Karnataka	Shri K I Naganur Chief Officer	Belagavi Road Bailhongal 591102	08288-233135	itstaff_ulb_bailhongal@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	51	66	95	100	10	15	28	27	1hr	1hr	100	100	85	90	30	50	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	69	75	35	45	100	100	55	65	0	0	80	90	8	10	62	65

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	82	100	35	40	35	40	90	90	5	9	88	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	0	0

Chief Officer
Town Municipal Council
Bailhongal

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Corporation Belagavi	**Karnataka**	**Shri Jagadeesh K H KAS**	**Subhash Nagar Belagavi-590016**	**9141079425**	**Itstaff_ulb_belgaum@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55	60	110	125	16	*	30	28	Once in 4 days in 48 Wards	**	100	100	100	100	83	100	85.24	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	53	54	66.28	68	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100	100	98	100	62	90	62	65	100	100	97	100	9	12	86	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Commissioner City Corporation Belagavi
	20	40	2	1	

NOTE :

(*) Metering of entire connections are proposed to be taken up under KUWSMP (up scaling of 24x7 project) by KUIDFC for which agency is already fixed.

(**) The per capita supply for 2020-21 is considered less because of improper distribution network in the city. This will be improved after commissioning of upscalling of 24x7 Project by KUIDFC.

Presently there is no Sewage Treatment Plant in Belagavi City. Construction of 70 MLD capacity STP at Halaga Village is under progress. Work is taken up under AMRUT scheme.

Water supply indicator Sl. No. 1 information is pertaining to KUWS & DB (in 48 Wards) and Sl. No. 2 information is pertaining to present 24X7 water supply Demo zones of Belagavi implemented in 10 wards of Belagavi.

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Boragaon Tp	Karnataka	Shri P. B. Devamane	A/P : Boragaon, 591216	08338-298029	Itstaff_ulb_boragaon@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	125Lpcd	125Lpcd	0	0	25%	24%	1.15 hrs	1.15 hrs	90%	92%	89%	90%	40%	45%	85%	87%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	80 %	35%	50%	30%	50%	02	03	05	07	87%	87%	8%	9%	56%	58%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchyat Boragaon
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	90%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Chikkodi	KARNATAKA	Dr. S R Rogi	TMC Chikkodi K C Road PIN-591201	08338-272151 & 08338-272193	itstaff_ulb_chikkodi@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	80	135	135	80	80	25	24	24	24	100	100	80	80	32	38	90	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	100	80	100	80	100	100	100	100	100	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	97	85	100	35	40	45	50	50	60	12	14	90	95		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief officer TMC Chikkodi**
	80	85	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Chinchali	**Karnataka**	**Shri V R Ballari**	**Main Road Chinchali Tal:Raibag Dist:Belagavi Pin:591217**	**8050458150 08331-237531**	**Itstaff_ulb_chinchali@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	63	98	99	0	0	26	25	2hrs	2hrs	97	97	100	100	40	45	90	92

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	83	85	0	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	100	85	85	70	100	0	10	0	0	100	100	8	10	50	60		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	22	25	0	0

Chief Officer
TP Chinchali

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP EXAMBA	Karnataka	Shri. S O Wader	Main road Near Sangolli Rayanna Circle-591244	08338-276982	Itstaff_ulb_examba@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	65	100	102	0	0	28	27	1	1	87	89	80	80	25	28	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	68	70	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	100	65	70	55	100	0	0	0	0	76	80	0	0	10	20

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	65	0	0

Chief Officer
TP EXAMBA

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Gokak CMC	**Karnataka**	**Shri S M Hiremath**	**Near Sangolli Rayanna Circle** **City Municipal Council, Gokak**	**08332-225303**	**Itstaff_ulb_gokak@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer	Cost recovery in water supply services	Efficiency in collection of water supply-

					connections								complaints				related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	135	135	98	99	27	26	24	24	100	100	100	100	98	99	60	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	75	76	45	50	100	100	92	93	18	19	100	100	15	16	15	17

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	100	90	100	75	78	75	80	98	99	20	22	75	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Municipal Commissioner City Municipal Council Gokak
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	96	97	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Harugeri	**Karnataka**	**G V Hannikeri**	**Harugeri,TQ:Raybag Dist:Belagavi,Pin:591220**	**08331-257041**	**Itstaff_ulb_harugeri@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	26	30	100	105	0	0	27	26	2.00	2.30	100	100	80	80	25	30	95	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	85	90	74	100	25	30	0	0	75	80	12	14	95	95		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Harugeri
	75	80	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Hukkeri	KARNATAKA	Shri Mohan V Jadhav	Belagavi Road Hukkeri	08333265138	itstaff_ulb_hukkeri@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	110	115	80	100	25	23	5	24	90	92	80	80	35	50	76	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	0	0	0	0	0	0	0	0	0	0	75	76	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	100	86	100	55	60	45	50	95	95	15	17	88	95

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	0	0

CHIEF OFFICER
TMC Hukkeri

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KABBUR TP	**Karnataka**	**Shri V B Sogalad**	**At/p Town Panchayat Kabbur Belagavi Dist,Karnataka 591222**	**Phone 08338-229397 FAX:08338-229397**	**Itstaff_ulb_kabbur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	67	70	73	0	0	25	24	40Min	48Min	80	85	70	80	30	32	65	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30	40	-	-	-	-	-	-	-	-	-	-	30	40	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	100	35	40	35	100	-	-	-	-	60	65	0	2	-	55		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayat,Kabbur.
	50	60	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KALLOLI	Karnataka	Shri Arunkumar	Town Panchayat Kalloli Pin:591224	08332-284636	itstaff_ulb_kalloli@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	80	55	60	0	0	25	24	1.30	1.30	100	100	90	90	25	30	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	75	100	21	100	10	15	0	0	80	80	12	14	43	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	0	0

Chief Officer
Town Panchayat Kalloli

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kankanawadi	Karnataka	Shri S.B.Teli	Town Panchayat Kankanawadi Pin:591222	08331-281024	itstaff_ulb_kankanawadi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	75	90	95	0	0	25	24	2	2	80	85	80	80	35	40	80	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	0	0	0	0	0	0	0	0	0	0	50	60	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	65	75	100	10	15	0	0	80	80	5	10	55	60

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	70	0	0

Chief Officer
Town Panchayat Kankanawadi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Khanapur	**Karnataka**	**VIVEK BANNE**	**591302**	**08336-222240**	**Itstaff_ulb_khanapur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	95	120	122	0	0	27	26	1	1	90	100	80	80	32	35	68	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	0	0	0	0	0	0	0	0	0	0	70	79	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	95	100	20	60	50	70	78	80	12	14	85	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayath Khanapur
	85	90	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CH Kittur	**Karnataka**	**P B MATHAD**	**Somavar Peth ch, kittur, Tal: ch,kittur Dist:Belagavi Pin -591115**	**08333-286144**	**Itstaff_ulb_chkittur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	110	115	0	0	28	27	1	3	85	88	85	87	30	40	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges

						capacity						complaints		management			
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	91%	66%	75%	30%	32%	10%	10%	95%	98%	5%	6%	70%	72%

Storm Water Drainage Indicators

Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	0	0

Chief Officer
Town Panchayat Ch.Kittur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KONNUR	KARNATAKA	Shri.S.M.Hiremath	Town Municipal Council Konnur, Tq: Gokak Dist: Belagavi Pin code 591231	08332-285501	itstaff_ulb_konnur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	68	120	125	0	0	22	21.50	1.30	1.50	98	98	90	88	57	60	86	88

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	92	65	100	28	30	30	35	80	82	8	10	65	65

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer T.M.C Konnur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	92	94	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kudachi	Karnataka	Shri S A Mahajan	Near Maa Saheba Darga Road Kudachi-591311	08331-235237	Itstaff_ulb_kudachi@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	95%	90L PCD	95 LPCD	0	0	30%	28%	1 Hour	1 Hour	100 %	100%	90%	95%	35%	38%	93%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	97%	98%	82%	90%	23%	25%	23%	25%	90%	95%	10%	12%	85%	87%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Kudachi
	91%	95%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Mallapur PG	**Karnataka**	**K. B. Patil**	**At Po Mallapur P.G, Tq: Gokak, Dist: Belagavi - 591306**	**08332-286076**	**Itstaff_ulb_mallapurpg@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	68	72	100	105	0	0	28	27	1.5 hour	1.5 hour	94	95	80	80	30	35	95	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	72	75	75	90	05	10	0	0	80	85	8	12	75	78		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP Mallapur PG
	75	80	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP MK Hubballi	**KARNATAKA**	**I C Sidnal**	**Town Panchayat Tq: Kittur Dist:Belagavi**	**08288-274046**	**itstaff_ulb_mkhubballi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	80	82	0	0	30	28	1	1	85	86	80	80	30	32	85	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	86	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100	100	75	75	50	55	0	50	0	20	80	80	5	10	40	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**CHIEF OFFICER TOWN PANCHAYAT MK Hubballi**
	62	70	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Mudalagi	**Karnataka**	**Shri. D.S.Hardi. Chief Officer**	**At Post : Mudalagi. Tal:Mudalagi. -591312**	**08334-251235**	**Itstaff_ulb_mudalagi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	41	55	108	110	00	00	36	32	1.5	1.5	98	99	80	80	38	40	60	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	95	60	100	24	25	30	35	80	80	10	12	65	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	63	64	0	0

Chief Officer
T.M.C. Mudalagi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
MUGALKHOD	Karnataka	G B DAMBAL KMAS-1	MUGALKHOD 591235	08331-252229	Itstaff_ulb_mugalakhod@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	45	135	135	0	0	27	26	2	2	88	90	80	80	25	30	55	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	30	40	30	70	0	0	0	50	20	60	2	5	70	75

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30	50	0	0

Chief Officer
TMC MUGALKHOD

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Munavalli	**Karnataka**	**M M Timmani**	**Kalamma temple road,sulakatti agasi Munavalli-591117**	**08330-277697**	**Itstaff_ulb_munavalli@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmar	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	105	120	0	0	27	26	2	2	100	100	80	80	20	25	75	76

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	70	75	100	100	30	35	15	20	72	75	8	9	75	75		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Munavalli
	50	55	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Naganur TP	**Karnataka**	**Shri Ravi S Rangasubhe**	**Near Hanuman Temple Naganur-591224**	**08334-288811**	**Itstaff_ulb_naganur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	45	85	87	0	0	27	25	1hr	1hr	85	87	90	95	30	35	55	60

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	0	0	0	0	0	0	0	0	0	0	75	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	97	70	80	10	20	25	30	80	90	9	10	55	60		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	85	0	0	

Chief Officer
Town Panchayat Naganur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Nipani	**Karnataka**	**Shri. M. B. Borannavar**	**CMC Nipani old P.B.Road Nipani Taluka, Dist Belagavi**	**08338-223001**	**Itstaff_ulb_nippani@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	100	105	99	99	30	28	24/7	24/7	98	98	94	95	55	65	95	95

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	0	0	0	0	0	0	0	0	0	0	72	75	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100	100	99	99	60	100	40	50	75	80	80	80	12	14	95	95

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner City Municipal Council, Nipani
	92	93	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP RAIBAG	**KARNATAKA**	**Shri Sanjeev R Mang**	**Town Panchayat, Raibag-591317**	**08331-225236**	**itstaff_ulb_raibag@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	62	70	90	93	0	0	20	20	3.5	4	100	100	99	100	34	38	90	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	95	100	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	95	40	70	0	0	55	56	95	96	13	15	80	85

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	90	0	0

CHIEF OFFICER
TOWN PANCHAYAT
RAIBAG

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Ramdug	Karnataka	S G Ambiger	Terabajar Ramdurg-591123	08335-242178	itstaff_ulb_ramdurga@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	110	120	90%	92%	20%	20%	24%	24%	90%	95%	80%	80%	50	60%	90%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100 %	95%	98%	44	100 %	15%	30%	65%	70%	80%	80%	10%	12%	80%	85%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	85%	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner/Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sadalga	**Karnataka**	**Shri. P. A. Kalyanshetti**	**Main Road, Sadalga, Tal: Chikkodi** **Pin Code: 591239**	**08338-251631**	**Itstaff_ulb_sadalaga@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	98	115	30	78	26	25	1	24/7	95	100	89	85	25	30	25	60

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	84	85	60	65	0	26	0	100	0	0	0	0	78	82	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	90	78	90	30	40	50	78	89	91	12	14	85	91

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Sadalga
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	76	77	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sankeshwar	Karnataka	Jagadeesh S. Iti	S G Road Sankeshwar, Tal: Hukkeri Dist: Belagavi	08333-273308	Itstaff_ulb_sankeshwar@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	94	124	125	95	96	25	24	3	3	100	100	85	87	75	76	90	92

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89	91	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	92	78	90	50	60	60	62	80	80	5	10	77	80		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Sankeshwar
	96	98	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Saundatti	Karnataka	Shri P.M.Channappanavar	Town Municipal Council Saundatti Pin-591126	(08330)222226	itstaff_ulb_saundatti@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	67	124	124	0	0	23	22	3.5 Hr	3.5 Hr	100	100	100	100	15	20	87	88

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97	97	–	–	–	–	–	–	–	–	–	–	80	80	–	–	–	–

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	95	33	55	47	50	62	65	100	100	10	12	65	67

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	93	0	0

Sd/-
Chief Officer
TMC Saundatti

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP SHEDBAL	**KARNATAKA**	**VIVEK BANNE**	**VARDAMAN PETH SHEDBAL TOWN PANCHAYAT SHEDBAL TQ: KAGWAD DT:BELAGAVI**	**08339-264044**	**itstaff_ulb_shedabal@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	65	95	96	0	0	35	33	1HR	2HR	95	97	95	95	30	35	80	82

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	68	70	60	100	0	0	0	0	80	85	0	6	0	50		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER TOWN PANCHAYAT SHEDBAL
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	75	78	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Ugarkhurd	KARNATAKA	Smt K S Bagoji	TMC Ugarkhurd, Chavadi Galli,Ugarkhurd. Taluk-Kagwad Dist-Belagavi Pin Code-591316	08339-272000	itstaff_ulb_ugarkhurd@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	90	100	0%	0%	40%	35%	1Hour	1Hour	100%	100%	90%	95%	32%	35%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	70%	75%	90%	100 %	25%	30%	0%	0%	100 %	100%	0%	3%	60%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief officer TMC Ugar-Khurd**
	80%	85%	0%	0%	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Karwar	Karnataka	Ramesh P Naik	M.G. Road, Karwar	08382-226320	Itstaff_ulb_karwar@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	20	30	70	80	94	100	20	20	2	2	100	100	100	100	45	50	57	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	13	100	80	100	93	100	90	100	0	20	100	100	20	25	82	90

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	100	100	100	100	100	100	100	100	20	22	75	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMCKarwar
	80	90	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SIRSI CMC	**Karnataka**	**Ramesh S Naik**	**CMC Sirsi, Yellapur road Sirsi - 581401**	**08384-226338**	**Comm_srs@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water .supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	76	77	134	134	32	45	3.5	3.45	1.5	1.5	96	97	95	98	47	48	80	83

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	93	95	29	35	72	75	93	95	35	36	86	87

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78	80	0	0

Sd/-
Municipal commissioner CMC
Sirsi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Dandeli	Karnataka	Shri. Ganapati G Shastri	JN Road Dandeli 581325	9632510130	Itstaff_ulb_dandeli@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	75%	128	130	0%	25%	30 %	27%	1.5 hrs	2 hrs	100 %	100%	80%	100%	32%	40%	52%	62%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	97%	92%	95%	45 %	55%	15	25%	75%	85%	80%	90%	14%	16%	42%	60%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMC Dandeli
	97%	98%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bhatkal	**Karnataka**	**Mr. D Devaraju**	**TMC Bhatkal, Main Road, Bhatkal-581320**	**08385-226408**	**tmcbhatkal1@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	132	135	0%	0%	20%	20%	2 hours	2 hours	100 %	100%	80%	80%	30%	35%	74%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	52%	55%	64%	80%	64%	75%	100 %	100%	0%	15%	80%	90%	8%	15%	92%	100 %

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	95%	100 %	50%	60%	60%	75%	75%	75%	20%	22%	60%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Bhatkal(U.K)
	79%	85%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kumta	**Karnataka**	**Mr. Suresh M K**	**Town Municipal Council Kumta, Car street Road, Kumta, 581343**	**08386-222020**	**cokumta@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**92%**	**116**	**120**	**90%**	**92%**	**38%**	**34%**	**1**	**1.5**	**100%**	**100%**	**90%**	**100%**	**32%**	**40%**	**45%**	**60%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network	Collection efficiency of the	Adequacy of sewage	Quality of sewage	Extent of reuse and recycling of	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

			services		sewage network		treatment capacity		treatment		treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	99%	UGD Work in Progress															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	92%	95%	100%	100%	79%	85%	90%	95%	76%	80%	14%	16%	81%	90%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Kumta
	40	60	2	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Ankola	Karnataka	B Prahalad	Main Road, Above Vegetable Market, Ankola-581314	08388-230268	Itstaff_ulb_ankola@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	116	118	100	100	27	25	4	4	100	100	77	85	42	45	65	79

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	93	93	90	100	70	77	86	88	66	77	10	12	25	30

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Municipal Council Ankola
	82	85	9	7	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Honnavar	**Karnataka**	**Shri Praveenkumar N Nayak**	**Sharavati Circle, Honnavar-581334**	**08387-220230**	**chiefofficer_tmchnr@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	100	100	90	100	30	28	1 hour	1 hour	100	100	75	80	40	50	75	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	95	95	100	15	30	47	70	75	80	10	12	55	65

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer Town Panchayat Honnavar**
	75	80	25	20	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-22

Name of the city/ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYAT SIDDAPUR (U.K.)	**KARNATAKA**	**SHRI. KUMAR D. NAIK**	**Ashok Road, Siddapur- 581355**	**08389 230282**	**itstaff_ulb_siddapur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	**80%**	**90L pcd**	**100L pcd**	**38%**	**50%**	**28%**	**26%**	**1hr**	**1.5 hr**	**100%**	**100%**	**90%**	**100%**	**30**	**35**	**61%**	**70%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**89%**	**100%**	**97%**	**100%**	**45%**	**60%**	**51%**	**60%**	**74%**	**80%**	**18%**	**20%**	**50%**	**60%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayat Siddapur (U.K.)
	83%	**85%**	**0**	**0**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Haliyal	**Karnataka**	**Keshav M Chougule**	**V.RD Road 581329**	**08284-220321**	**tphaliyal2@yahoo.com**

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	97	128	130	100	100	20	20	100	100	100	100	80	100	47	50	78	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100	100	100	100	95	98	80	80	80	100	70	80	18	20	54	65

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER HALIYAL
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	93	100	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Yellapur TP	**Karnataka**	**Shri. Arun K. Naik**	**Ambedkarnagar Yellapur 581359**	**08419-261152**	**tp_ylp@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	55	100	105	41	60	35	30	1.5 hr	1.5 hr	100	100	80	80	56	80	71	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	65	20	30	0	20	0	20	0	20	60	70	0	20	0	20

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	93	100	95	100	73	80	73	80	79	80	12	14	76	85

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	71	80	1	0

Chief Officer
TP Yellapur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Mundgod	Karnataka	SHRI SANGANABASAYYA	TOWN PANCHAYAT MUNDGOD	08301-222127	tpmundgod@yahoo.cco.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	112	118	95	100	31	28	24	24	100	100	80	80	50	55	50	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	89	100	97	100	56	60	62	80	80	80	15	18	85	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
	100%		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	0	0

Chief Officer
Town Panchayat Mundgod

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Jali	**Karnataka**	**Shri Ajay Bhandarkar**	**Jali, Road Bhatkal 581320**	**08385-295682**	**jali.bat.utt@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	62	80	0	10	40	35	1 hours	1hours	100	100	80	80	30	35	70	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	95	90	100	50	60	60	75	75	80	12	15	60	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayat Jali
	50	60	20	15	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Basavana Bagewadi	**Karnataka**	**B.A.SOUDAGAR**	**TELAGI ROAD TMC BASAVANABAGEWADI**	**08358-244111**	**Itstaff_ulb_basavanabagewadi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	135	135	75	80	24	24	1.5	2Hour	100	100	100	100	38	45	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	83	85	80	85	80	85	90	90	20	20	80	85	15	25	60	65

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	88	100	65	100	40	50	50	60	80	80	8	10	75	80

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	0	0

Chief Officer
TMC BasavanaBagewadi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
Vijayapura City Corporation	Karnataka	Shriharsh S Shetti	Bagalkote Road, Jalanagar 586101	08352-278539	itstaff_ulb_yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	90	135	135	75	92	24	24	16	28	98	100	95	97	65	72	75	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99	100	90	95	63	75	74	90	83	90	26	30	90	95	52	60	60	75

Solid Waste Management Indicators

	Household level coverage of solid waste	Efficiency of collection of municipal solid	Extent of segregation of municipal solid	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

	management services		waste		waste				municipal solid waste		complaints					
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	100	80	100	38	61	0	25	95	100	18	20	73	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	56	3	2

Commissioner
Vijayapura City Corporation
Vijayapura

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CHADCHAN	**Karnataka**	**S S PUJARI**	**TP CHADCHAN**	**08422-278038**	**itstaff_chadchan@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets

	21)		21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	(2021-22)
	65	70	90	105	10	20	20	20	2.00	2.5	100	100	80	95	30	35	60	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	40	100	34	64	10	20	0	40	65	75	5	8	80	85		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	45	50	0	0	**Sd/-** **Chief Officer** **Tp,Chadchan**

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Devarahipparagi	Karnataka	L.D.MULLA	TOWN PANCHAYAT DEVARAHIPPARAGI-586115	08424-283666	gpdevarhipparagi@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	135	135	0	0	20	20	2 hours	2 hours	100	100	80	90	40	42	65	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	40	50	45	70	20	40	20	50	80	80	8	12	70	80

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Devarahipparagi
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	60	62	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
INDI	Karnataka	Shri S S PUJARI	TMC INDI 586209	08359-225025	Itstaff_ulb_indi@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	135	135	80	80	20	20	24.00	24.00	100	100	50	70	55	60	90	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	95	95	95	98	99	90	95	15	15	80	80	15	20	50	90

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	100	40	78	75	75	90	95	76	78	12	15	85	90		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC INDI
	80	80	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kolhar	**Karnataka**	**Ravi R Shiraguppi Chief Officer**	**Town Panchayat Kolhar Near Rani channamma circle 586210**	**08426-283029**	**itstaff.ulb.kolhartp@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	135	135	28	30	28	24	3	4	100	100	50	90	20	24	65	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	55	-	-	-	-	-	-	-	-	-	-	80	85	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	90	35	50	10	15	0	0	80	85	5	8	85	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayat Kolhar
	73%	85%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Managuli	Karnataka	Shri Ramesh Madabal	586122	08358-295025	tpcmanaguli@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	**88**	**90**	**95**	**0**	**0**	**30**	**28**	**1.30 hr**	**2 hr**	**95**	**98**	**85**	**90**	**20**	**24**	**65**	**80**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	**67**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	94	**100**	**45**	**100**	**37**	**50**	**05**	**40**	**0**	**40**	**85**	**90**	**8**	**12**	**75**	**80**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Managuli
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	65	**70**	**0**	**0**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Nalatwad	**Karnataka**	**MAREPPA RAMANNA DAI**	**NEAR BUS STOP NALATWAD-586124**	**08356-240112**	**Itstaff_ulb_nalatawad@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	78	80	120	121	-	-	27	25	1	2	100	100	80	83	16	20	58	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35	40	-	-	-	-	-	-	-	-	-	-	67	80	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			10	14	30	100	4	14	-	10	10	20	75	80	2	5	65	70
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			50		55		0		0									

Chief Officer
TP NALATWAD

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP NIDAGUNDI	Karnataka	D.N.TAHASHILDAR	TOWN PANCHAYAT NIDAGUNDI-586213	08426-281057	tpcnidagundi@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	120	121	0	0	40	38	2 hours	3 hours	100	100	80	80	32	60	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	0	0	0	0	0	0	0	0	0	0	65	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	70	100	43	63	15	40	20	45	80	80	6	9	90	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	0	0

Chief Officer
TP NIDAGUNDI

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sindagi	**Karnataka**	**Shri. S. D. Nayak**	**Old SBI road, Sindagi 586128**	**08488-221444**	**Itstaff_ulb_sindagi@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	85	90	0	0	20	20	2.5	2.5	98	98	93	95	40	43	96	97

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	100	45	80	45	60	79	82	80	90	10	12	45	48

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	98	0	0

Chief Officer
TMC Sindagi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC TALIKOTI	Karnataka	Shri.Chandrakanth V Kulkarni	TMC Talikoti,PIN-586214	08356-266259	Itstaff_ulb_talikoti@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	73	75	90	110	0	0	26	25	1hr	1.5 hr	99	99	45	60	43	50	85	86

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	100	61	100	23	50	22	40	80	80	10	12	85	85

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Talikoti
	92	92	01	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TIKOTA	**Karnataka**	**R S SOLAPUR**	**TP TIKOTA**	**08352-295256**	**Itstaff.ulb.tikota@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35	40	80	85	-	0	20	20	2	3	100	100	60	80	25	30	40	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	20	60	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	36	100	20	40	9	30	-	80	0	10	50	70	0	2	0	40		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TpTikota**
	5	20	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Almel	Karnataka	Shri B G Narayanakar	Main Bazar, Almel, 586202	08488-232009	gpalmel123@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	110	115	0	0	20	20	1.5	2.0	90	95	95	100	22	28	65	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	0	0	0	0	0	0	0	0	0	0	80	85	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	70	90	45	97	20	30	0	0	85	90	5	6	25	55

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	5	4

Sd/-
Chief Officer
TP Almel

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Muddebihal	**Karnataka**	**Shri Gopal H kase**	**Near bus stand-586212**	**08356-220876**	**Itstaff_ulb_muddebhihal@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	90	115	117	0	5	22	22	1.5	2.0	90	95	95	100	40	45	65	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	82	85	60	80	47	50	20	25	82	85	5	6	70	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	5	4

Sd/-
Chief Officer
Muddebhihal

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Aminagad	Karnataka	Sri, G P CHOUKIMATH	Belagavi-Rayachur main Road –Aminagad - 587112	08351-280131	itstaff_ulb_aminagad@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40%	50%	90%	100 %	0%	0%	27%	25%	3.H	3.H	93%	92%	80%	75%	35%	42%	70%	78%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25%	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	87%	95%	56%	100 %	25	50%	0	0	88%	95%	12%	14%	54%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	68%	75%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC BADAMI	**Karnataka**	**Sri. JYOTHI GIRISH S**	**NEAR PLD BANK, BADAMI-587201**	**08357-220052**	**Itstaff_ulb_badami@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	85%	80	100	18	25	30	28	6	10	100 %	100%	80%	80%	42%	43%	73%	74%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	87%	89%	85%	87%	82%	85%	90%	92%	13%	14%	80%	80%	5%	6%	10%	12%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	96%	97%	43%	60%	35%	37%	45%	46%	80%	80%	9%	12%	64%	66%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TMC Badami**
	79%	81%	5	3	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC BAGALKOTE	**Karnataka**	**Shri Munishamappa.V**	**City Municipal Council, sector no 19 Navanagar, Bagalkote.**	**08354-235732**	**Itstaff_ulb_bagalkote@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	65	126	128	70	71	28	27	13	14	85	86	82	83	50	52	84	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21))	Targets (2021-22)
	100	100	60	62	75	76	100	100	93	94	20	22	70	80	5	5	84	85

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	98	85	86	75	75	95	96	90	91	25	26	95	96		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86	87	0	0

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Belagali TP	**Karnataka**	**Sri. V. S. Kaladagi**	**Town Panchayat, Belagali, Near Sri. Bandlaxmi Temple, Tq: Mudhol, Dist: Bagalkote Belagali-587113**	**08350-271282**	**itstaff_ulb_tpbelagali@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	90	95	0	0	30	27	2.0hrs	2.5hrs	90	100	80	100	20	30	80	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	95	72	100	-	-	-	-	55	80	5	8	15	45

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayat, Belagali
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	52	60	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Bilagi	Karnataka	Shri I. K. Gudadari Chief Officer	Pattan Panchayat Bilagi Taluka: Bilagi, Dist: BagalkotPin: 587116	9448672281	Itstaff_ulb_bilgi@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	100	125	0	50	28	25	1.5 hr	2hr	90	95	80	95	35	40	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	80	80	90	60	70	100	100	1000	100	50%	10%	60	70	0	5%	0	20

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	55	100	67	70	50	60	80	90	12	15	73	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	0	0

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Guledgudda	Karnataka	Jyothi Girish	Ward no -01 Near Hiremasuti Guledgudda-587203	08357-250230	Itstff_ulb_guledgudda@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	96	100	105	95	98	13	15	4	5	95	97	96	97	45	50	90	92

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	95	90	93	90	93	100	100	90	92	15	14	100	100	-	25	-	40

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	65	100	40	50	40	60	100	100	15	18	85	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Guledgudda
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90	93	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC ILKAL	**Karnataka**	**JAGADISH B HULAGEJJI**	**Near S R Kanthi Circle, Ilkal, 587125**	**Off: 08351-270416 Fax: 08351-270020**	**Itstaff_ulb_ilkal@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96%	100%	126	128	100%	100 %	28%	27%	24	24	100 %	100%	80%	80%	89%	95%	90%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	100 %	100 %	100%	100 %	100 %	100 %	70%	75%	20%	20%	80%	80%	41%	50%	35%	40%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	94%	100 %	45%	100 %	76%	80%	55%	60%	80%	80%	5%	7%	80%	85%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMC ILKAL
	81%	85%	0%	0%	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Jamkhandi	**Karnataka**	**Shri. Ramakrishana F. Shiddanakol.**	**CMC Jamkhandi 587301**	**08353-295023**	itstaff_ulb_jamkandi@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	72%	74%	100	105	70	71%	28%	26%	3 Hr	4 Hr	90%	91%	82%	84%	35%	37%	70%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	96%	60%	62%	50%	55%	100 %	100 %	93%	94%	25%	30%	85%	95%	2%	10%	15%	30%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	92%	95%	67%	100 %	70%	100%	50%	70%	90%	95%	15%	18%	80%	85%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	80%	0	0

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamatagi	**Karnataka**	**Sri, Suresh B Patil**	**Near Banashankari Temple, Kamatagi-587120**	**08351-287611**	**Tp_kamatagi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40%	55%	90%	95%	0%	0%	35%	30%	3	4	85%	90%	85%	90%	30%	35%	80%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	60%	60%	90%	95%	56%	100 %	0	0	0	0	80%	85%	8%	10%	60%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	0	0

15th Finance Commission: Declaration of Service Level Standards Notification Format–2021-22

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kerur	**Karnataka**	**Shri M V Naduvinakeri**	**Near post Officer, Town PanchayatKerur-587206**	**08357-230037**	**itstaff_ulb_kerur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	**80%**	**75**	**100**	**20%**	**50%**	**25%**	**24 %**	**2hr**	**2hr**	**90%**	**95%**	**90%**	**95%**	**18%**	**25%**	**77%**	**80%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	**80%**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**72%**	**75 %**	**60%**	**100%**	**55%**	**58%**	**30%**	**35%**	**80%**	**85%**	**10%**	**12 %**	**70%**	**75 %**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer Town Panchayat Kerur**
	28	**30**	**2**	**1**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Mahalingpur	Karnataka	Shri H S Chittaragi	Near GandiCircle,Mahalingpur Tal: Rabakavi-BanahattiDist:Bagalakote	08350-270035	itstaff_ulb_mahalingpur@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	100%	105%	-	-	26%	24%	6 Hours	6 Hours	100%	100%	84%	86%	32%	40%	94%	96%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	98%	99%	43%	100%	83%	84%	83%	84%	85%	87%	19%	20%	94%	95%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Mahalingpur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	-	-	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mudhol	Karnataka	Shri Sunil M Patil	CMC Mudhol 587 313	08350280390	Itstaff_ulb_mudhol@ymail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	100	105	0	10%	24%	24%	2 Hr	3 Hr	100 %	100%	85%	95%	34%	35%	60%	65%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100%	40%	45%	20%	30%	100 %	100 %	90%	95%	50%	75%	85%	95%	2%	10%	60%	65%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	92%	95%	64%	90%	90%	100%	50%	70%	90%	95%	8%	12%	75%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner City Municipal Council, Mudhol
	76%	78%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Rabkavi-Banahatti	**Karnataka**	**Shri S. G. Jadhav, Municipal Commissioner**	**City Municipal Council Rabkavi-Banahatti-587314**	**08353-230236**	**itstaff_ulb_rabkavibanahatti@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93	94	135	135	50	60	20	20	7	7	100	100	80	85	60	65	85	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96	97	58	60	50	60	50	60	100	100	20	25	50	60	20	30	50	60

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	94	67	90	50	60	55	60	80	82	10	12	75	78		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Municipal Commissioner CMC Rabkavi-Banahatti**
	96	97	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Shirur	**Karnataka**	**I G Konnur**	**Pattan Panchayat Shirur Pin 587156**	**08354-253021**	**Itstaff_ulb_shirur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	50	50	0	0	25	22	2	4	80	80	60	80	-	20	-	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	-	-	-	-	-	-	-	-	-	-	-	--	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	-	50	-	50	-	-	-	-	-	-	-	-	-	--	-	-

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer CC/CMC/TMCs/TP
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	10	12	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Lokapur	Karnataka	Mahesh Pandav	Pattan Panchayati Lokapura Pin :587122	9448752672-	Itstaff_ulb_lokapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water .supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30	40	80	85	0	0	60	20	1	2	80	100	80	100	20	30	60	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	100																

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	100	92	100	0	45	30	40	-	-	60	80	15	40	15	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	60	10	5

Sd/-
Chief Officer
TP, Lokapur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Terdal	Karnataka	Iranna S Daddi Chief Officer	Near Bus stand Town Muncicipal Council Terdal	08353256222	Itstaff_ulb_terdal@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	108	115	0	25	26	24	1	1	92	92	72	74	32	38	77	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	99	45	100	77	77	37	37	90	90	7	7	72	72

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Chief Officer TMC TERDAL
	59	61	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC HUNGUND	**Karnataka**	**Shri A S Patil Chief Officer**	**Bagalkot Road Hungund, -587118**	**Off: 08351-260307**	**Itstaff_ulb_hungund@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	100	110	20%	25 %	26%	24%	9 Hrs	9 Hrs	100 %	100%	95%	95%	40%	45%	90%	92%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	88%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	100 %	95%	100 %	50%	60%	50%	65%	90%	95%	95%	100%	10%	15%	75%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC HUNGUND
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Annigeri	**Karnataka**	**K F Katagi**	**Gadag –Navalgund Road Annigeri Pincode:582201**	**08380-222740**	**Itstaff_ulb_annigiri@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	87	90	0	0	26	25	1	1.5	100	100	84	86	32	38	70	72

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	87	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	98	100	100	48	49	50	55	97	98	10	12	92	93

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	84	0	0

Chief Officer
TMC Annigeri

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TP Kundagol	Karnataka	R D Gondakar	Railway Station Road Kundagol-581113	08304-290225	Itstaff_ulb_kundagol@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	90	75	85	0	0	25	24	1	1:30	100	100	100	100	38	41	65	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	95	84	100	50	55	40	45	100	100	10	12	85	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	0	0

Chief Officer
TP Kundagol

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hubli-Dharwad Municipal Corporation	**Karnataka**	**Shri Suresh Itnal (IAS)**	**Hubli-Dharwad Municipal Corporation,Sir Siddappa Kambali Road,Hubli-580020**	**0836-2213800**	**Commissioner.hdmc@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	92%	135	135	88%	90%	20%	20%	3	6	100%	100%	98%	100%	50	70	73%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	75%	89%	65%	72%	70%	90%	85%	90%	0%	25%	95%	100%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	96%	97%	100%	100%	15%	32%	10%	12%	93%	95%	14%	15%	86%	86%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	94%	0%	0%

Commissioner
Hubli-Dharwad Municipal Corporation
Hubli

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Alnavar	Karnataka	Y G Gaddigoudar	Town Panchayat Offfice, Azad Road, Alnavar-581103	0836-2385500	Itstaff_ulb_alnavar@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	90	80	90	0	50	28	27	4hrs	5 hrs	100	100	90	92	25	30	58	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	97	98	100	100	80	80	60	70	90	100	15	18	85	88

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	90	0	0

Chief Officer
Town Panchayat Alnavar

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Navalgund	**Karnataka**	**Shri Nabisab H Khudanavar**	**Ibrahimpur Road, Navalgund 582208**	**08380-229247**	**itstaff_ulb_navalgund@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	**75**	**90**	**100**	**0**	**0**	**25**	**24**	**2.5**	**2.5**	**100**	**100**	**92**	**95**	**35**	**40**	**60**	**75**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	**95**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	**100**	**92**	**95**	**95**	**100**	**55**	**75**	**25**	**30**	**92**	**95**	**5**	**10**	**60**	**70**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	CHIEF OFFICER TMC NAVALGUND
	68	70	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kalaghatagi	Karnataka	Shri Chandrashekar B	TMC Road Kalaghatagi-581204	08380-284542	itstaff_ulb_kalaghatagi@yahoo. in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	53	60	100	105	0	0	25	24	3	4	100	100	85	90	32	40	38	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	96	87	88	100	0	25	40	45	100	100	8	12	70	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0

CHIEF OFFICER
TPKALAGHATAGI

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Gadag – Betageri CMC	Karnataka	Mr.Ramesh P Jadhav Municipal Commissioner	Near Gandhi circle, Station Road ,Gadag	Phone No-08372-278907	itstaff.ulb.gadag@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	120	124	88%	89%	30%	28%	17 wards 24*7 and 18 wards 2 hours once in days	all wards 24*7	100 %	100%	80%	85%	50%	52%	80%	82%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	90%	92%	80%	85%	40%	60%	70%	75%	5%	8%	70%	75%	20%	25%	20%	30%

Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100 %	100%	90%	100%	90%	100%	48%	60%	0%	20%	80%	80%	15%	18%	55%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Municipal Commissioner Gadag-Betageri CMC
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	78%	82%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Gajendragad	**Karnataka**	**Shri. M H Beelagi**	**TMC Gajendragad Near Boomaraddy College Road:582114**	**08381-262222 Fax:08381-263552**	**tmc.gjd@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	81	80	80	0	0	20	20	3hr	3hr	100	100	80	80	15	20	48	55

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	95	90	100	55	60	70	80	80	80	12	15	65	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	90	1	0

Chief Officer
TMC Gajendragad

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Laxmeshwar	Karnataka	Shankar S Hullammanavar	Bazar Road, HulageriBana, Laxmeshwar-582116	08487-272916	itstaff_ulb_laxmeshwar@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	78%	75	75	0	0	30%	30%	1Hr	2Hr	97%	98%	87%	90%	47%	49%	48%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	93%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	23%	23%	96%	97%	22%	23%	33%	35%	34%	36%	85%	90%	12%	15%	73%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Laxmeshwar
	84%	85%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city /ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Naragund	**Karnataka**	**S. S. Byali**	**Town Municipal Council, Naragund-582207**	**08377-244227 08377-244226(Fax)**	**Itstaff_ulb_naragund@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	90	100	80%	100 %	23%	22%	6	24	100 %	100%	97%	97%	45%	48%	80%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	98%	100 %	87%	100 %	20%	30%	40%	60%	85%	90%	12%	15%	85%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TMC Naragund**
	90%	90%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC MUNDARGI	**Karnataka**	**NARAYAN KRISHNAPPA DOMBAR**	**THE CHIEF OFFICER TOWN MUNICIPAL COUNCIL MUNDARGI GADAG DIST-582118**	**08371/262638/262639**	**itstaff_ulb_mundargi@yahoo.co.in / co.tmcmundargi@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	88%	110	124	0	0	35%	30%	2.5hrs	3.00hrs	98%	99%	85%	90%	35%	40%	85%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges

							capacity						complaints		management			
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	98%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	95%	95%	98%	86%	89%	50%	50%	65%	70%	80%	85%	10%	12%	80%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	0	0

CHIEF OFFICER
TMC MUNDARGI

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC RON	Karnataka	Mr. M A NOORULLAKHAN	Town Municipal Council, RON-582209	08381-267234	itstaff_ulb_ron@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressed of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	90%	90	100	0%	0%	24%	23%	1.30 hour	1.30 hour	100 %	100%	100 %	100%	25%	30%	50%	55%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100 %	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	86%	88%	50%	70%	36%	38%	32%	35%	98%	100%	10%	12%	63%	65%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TMC RON**
	91%	92%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mulgund TP	**Karnataka**	**Shri Malatesh S Bentur**	**Near KSRTC Bus Stand Mulagund-582117**	**08372-280128**	**tpcmulgund@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	97%	102	102	0	0	20%	20%	3.5hr	4.0hr	100 %	100 %	90%	96%	32%	36%	97.5%	98%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	98%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	93%	98%	85%	100 %	50%	60%	40 %	75%	100 %	100%	10%	12%	80%	85%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TPC Mulgund**
	65%	66%	2	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Naregal TP	**Karnataka**	**Mahesh B Nidasheshi**	**TPC NaregalGadag Road Naregal 582119**	**08381-268228**	**tpcnaregal@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	35%	80	82	0	0	26%	25%	1.1/2hrs	2.00hrs	100%	100%	80%	80%	35%	40%	75%	76%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	78%	80%	88%	100 %	15%	26%	71 %	75%	90%	95%	10%	12%	75%	85%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	95%	0	0

Chief Officer
TP Naregal

15th Finance Commission: Declaration of Service Level Standards Notification Format-2021-22

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shirahatti TP	KARNATAKA	Mallesh	Near Basaweshwar Circle-582120	08487-242210	itstaff_ulb_shirahatti@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	89%	95	95	0%	0%	22%	21%	3.2hr	3.4hr	96%	100 %	93	100%	25%	25%	75%	78%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100 %	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	**100 %**	**90%**	**90%**	**100%**	**100%**	**45%**	**46%**	**46%**	**46%**	**74.5 %**	**80%**	**8%**	**12%**	**54%**	**54%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	64%	**66%**	**0**	**0**	**Chief Officer TPC Shirahatti**

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bankapur	**Karnataka**	**Smt. R. S. Desai**	**Town Municipal Council Bankaupr, Bazaar Road pin code 581202**	**08378-254231**	**Itstaff_ulb_bankapur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	84%	89%	91	93	0	0	20%	20%	1.50hrs	1.55hrs	100%	100%	80%	80%	32%	40%	69%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	94%	96%	0	0%	0	0	0	0%	0	0%	0	0%	0	0%	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	77%	78%	69%	69%	43%	45%	28%	30%	80%	80%	10%	12%	34%	35%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Chief Officer TMC Bankapur**
	85%	86%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Byadgi	Karnataka	Sri V.M.PUJAR	Haunsabhavi Road, Byadgi581106	08375-226444	Itstaff_ulb_byadgi@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	95%	110	135	80%	100 %	30%	30%	1 hr	24 hr	95%	100%	80%	100%	35%	38%	85%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	100%	95%	100 %	80%	100 %	0%	90%	0%	90%	0%	10%	0%	40%	0%	10%	0%	50%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	98%	78%	100 %	10%	25%	10%	50%	80%	80%	15%	18%	85%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Byadgi
	90%	92%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Guttal	Karnataka	Shri. Aesu. S. Bangalore	Town Panchayat Guttal Ranebennur Road, Guttal-581108	08375-224227	Itstaff_ulb_guttal@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	95	100%	8%	10%	26%	25%	2.15hrs	2.15hrs	100%	100 %	76%	80%	40%	42%	80%	80 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	96%	99%	-	--	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	20%	**100%**	**20%**	**50%**	**10%**	**100%**	**5%**	**6%**	**5%**	**6%**	**65%**	**72%**	**0**	**5%**	**0**	**50**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayat Guttal
	60%	**66**	**0**	**0**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hanagal	**Karnataka**	**H.N Bajakkanavar**	**Near Old Bustand TG Road Hanagal -581104**	**08379-262274**	**itsatff_ulb_hangal@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	95%	128	130	0%	20%	20.5 %	20%	1.20	1.30 hrs	100 %	100%	80%	80%	28%	32%	86%	86%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0	0	50%	0%	0%	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Current (2020-21)**	**Targets (2021-22)**	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	87%	90%	43	70	78%	80%	75%	80%	77%	80%	5%	8%	86%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC Hanagal
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	89%	95%	01	00	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Haveri	**Karnataka**	**Parashuram M Chalawadi**	**City Municipal Council Haveri Near M G Circle Haveri-581110**	**08375-232444**	**itstaff_ulb_haveri@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	93%	100	110	95%	95%	40%	35%	1 Hour	1 Hour	95%	95%	90%	92%	40%	42%	50%	52%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	94%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	96%	98%	58%	63%	65%	68%	70%	75%	80%	80%	10%	12%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	82%	0	0

Municipal Commissioner
City Municipal Council Haveri

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hirekerur	Karnataka	Sri R S Pawar	TOWN PANCHAYAT,HIREKERUR CHOUDI CIRCLE,HIREKERUR-581111	08376-282382	itstaff_ulb_hirekerur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	82%	135	135	0	0	20%	20%	2hr	2hr	100 %	100%	85%	90%	42%	45%	90%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	92%	94%	70%	75%	75%	80%	0%	0%	65%	75%	10%	12%	75%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayat,Hirekerur
	75%	78%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Ranebennur	**Karnataka**	**Dr Mahantesh N**	**Office of City Municipal Council,Station Road Ranebennur-581115**	**08373-266466**	**Itstaff_ulb_ranebennur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	95	112	135	80	90	23	22	2	16	100	98	88	92	60	62	80	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	96	98	31	60	90	95	80	90	0	20	90	95	0	20	36	50

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	99	57	100	50	55	60	80	90	95	20	20	59	80

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner City Municipal Council Ranebennur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	91	95	1	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Rattihalli	Karnataka	U.S. Guddad	Near Old Bus stand Rattihalli-581116 Dist: Haveri	9964182927	Itstaff_ulb_rattihalli@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	70lpcd	80lpcd	0%	0%	30%	28%	1 hours	1 hours	95%	100%	80%	80%	25%	30%	25%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	0%	80%	0%	80%	0%	50%	0%	40%	0%	60%	80%	80%	0%	5%	0%	50%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	0%	0%

Sd/-
Chief Officer
Town Panchayath Rattihalli

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Savanur	Karnataka	Shri Krishna D Kattimani	Shiggaon Road, Savanur-581118	08378-241623	itstaff_ulb_savanur@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	92%	90	100	0%	0%	25%	24%	1hr	2hr	100%	100%	90%	98%	40%	40%	60%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	**100%**	**100%**	**100%**	**80%**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	93%	96%	70%	80%	20%	25%	8%	15%	90%	95%	5%	7%	60%	90%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	0	0

Sd/-
Chief Officer
TMC Savanur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shiggaon	**Karnataka**	**M V Hiremath**	**Shiggaon 581205**	**Land Line No-08378-255250 / 255115 Fax-08378-255250**	**itstaff_ulb_shiggaon@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	94	-	0	20	20	1.50	2.00	100	100	60	80	45	48	51	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	95	69	69	0	5	11	15	90	95	8	15	40	60		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC SHIGGAON
	91	92	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Afzalpur	Karnataka	Sri Ashok C Bilgundi	Kalaburagi-Vijapur Main Road , Afzalpur and 585301	08470-282046	Itstaff_ulb_afzalpur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	90	125	125	0	0	24	23	2 Hr	2 Hr	100	100	95	98	36	40	30	35

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	100	95	95	90	95	55	50	85	90	85	90	15	17	75	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	98	0	0

Sd/-
CHIEF OFFICER
TMC AFZALPUR

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Chittapur	**Karnataka**	**Manojkumar Gurikar**	**Railway Station Main Road,Chittapur-585211**	**08474-236142**	**itstaff_ulb_chittapr@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	75	100	110	0	0	25	25	1	1	100	100	80	80	38	45	45	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	98	70	75	20	22	80	85	90	90	5	5	80	80	0	5	0	50

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	96	100	74	100	35	40	65	70	80	80	10	15	60	65

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC CHITTAPUR
	85	90	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Jewargi	**Karnataka**	**Sharanayya Swamy Chief Officer**	**Beside Ambedkar Statue, BB Main Road Jewargi-585310**	**08442-236046**	**Itstaff_ulb_jewargi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	90%	90	100	0%	0%	25%	23%	1-1/2hr	1-1/2 hr	96%	98%	96%	98%	18%	20%	50%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	Work Under Progress															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	75%	100 %	12%	15%	43%	45%	98%	98%	10%	15%	75%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	68%	70%	0	0

Sd/-
Chief Officer
TMC Jewargi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CC Kalaburagi	Karnataka	SNEHAL SUDHAKAR LOKANDE IAS	Near Jagat Circle, Kalaburagi-585101	08472-278675	itstaff_ulb_gulbarga@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	73%	75%	114	114	7%	10%	22%	22%	2Hrs	2Hrs	100%	100%	93.33 %	95%	73%	76%	68%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96%	100%	68%	80%	93%	95%	100%	100%	100%	100%	0%	10%	97%	100%	15%	20%	7%	15%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**98%**	**99%**	**75%**	**90%**	**42%**	**45%**	**97%**	**98%**	**98%**	**99%**	**15%**	**18%**	**44%**	**47%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	76.00%	**76.50%**	**0**	**0**	Commissioner Kalaburagi Mahanagara Palike

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
NAC SHAHABAD	**Karnataka**	**PEERSHETTY. B. GOBBUR, CHIEF OFFICER, NAC SHAHABAD**	**JP COLONY, SHAHABAD -5858228 TQ: CHITTAPUR**	**08474-206507**	**co.nacshbd@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	100	0	0	24	23	24	24	90	95	80	90	0	0	0	0

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	99	-	-	-	-	-	-	-	-	-	-	80	90	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	90	71	100	0	0	0	0	80	93	10	12	80	89

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer NAC Shahabad
	100	100	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sedam	Karnataka	Satish Gudde	Near SBI Bank Main Road Sedam-585222	08441-276932	Itstaff_ulb_sedam@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	92%	128	130	98%	99%	23%	23%	24 hours	24 hours	95%	95%	60%	70%	56%	60%	86%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96%	97%	96%	97%	UGD Work under progress by KUWSDB													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	91%	100 %	0%	10%	85%	100%	80%	80%	12%	15%	90%	90$		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Sedam
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	78%	85%	0%	0%	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Shahabad	Karnataka	K GURULINGAPPA	Railway Station Area Shahabad	08474-204489	Itstaff_ulb_shahabad@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	96%	135	135	91%	100 %	25%	24%	24	24	91%	100%	87%	92%	67%	70%	36%	40%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	51%	80%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	84%	87%	51%	84%	19%	22%	26%	30%	81%	87%	18%	20%	68%	71%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
	86%	93%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Wadi	Karnataka	Vithal D hadimani	TMC Wadi Opp Railway station Wadi – 585225	08476 202035	Itstaff_ulb_wadi@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	62%	65%	132	133	0	0	27%	25%	1.5 Hr	1.5 Hr	95%	98%	77%	79%	42%	45%	85%	88%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	76%	81%	0%	0%	There is no UGD At Wadi TMC													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100 %	94%	97%	91%	94%	20%	23%	45%	48%	75%	78%	10%	14%	86%	88%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC Wadi Jn
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	82%	78%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
ALAND	**Karnataka**	**Mahaveer Thakale**	**Near Tahshil office Aland**	**08477- 202440**	**Itstaff_ulb_aland@ymail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	94%	97%	102 %	0	0	20%	20%	1.5 Hr	2.0 Hr	95%	95%	75%	80%	50%	65%	50%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55%	60%	0%	0%	There is no UGD At Aland TMC													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100 %	75%	85%	25%	50%	91%	94%	15%	50%	75%	80%	12%	14%	70%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	85%	0	0

Sd/-
Chief Officer
TMC ALAND

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chincholi	Karnataka	Lohit Kattimani	Near old police station, gadi area town Municipal Council chincholi-585307	0875-273058	Itstaff_ulb_chincholi@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	100	115	0	0	40%	35%	2 Hr	2 Hr	85%	88%	97%	98%	40%	45%	80%	82%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	0%	0%	There is no UGD At Chincholi TMC													

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100 %	90%	95%	70%	100 %	20%	25%	70%	75%	80%	85%	12%	15%	80%	82%

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	70%	0	0

Sd/-
Chief Officer
TMC Chincholi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Yadrami	Karnataka	Santhosh Kumar	TMC Yadrami – 585325		coyadramitp@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	62%	65%	100	100	0	0	27%	25%	1.5 Hr	1.5 Hr	25%	65%	80%	80%	30%	38%	40%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	50%	0%	0%	There is no UGD													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100 %	70%	90%	91%	94%	0%	40%	0%	40%	80%	80%	0%	0%	20%	30%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TP Yadrami
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	7%	10%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamalapur	**Karnataka**	**Gayatri**	**Town Panchyat Kamalapur Pin code-585313**	**08478-221706**	**Cokml.glb@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	105	105	0	0	25%	25%	2 Hr	2 Hr	0%	70%	85%	85%	28	30	55%	92%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	35%	0%	0%	There is no UGD													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	75%	92%	70%	75%	0%	50%	0%	45%	0%	45%	0%	0%	25%	38%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	10%	15%	0	0

Sd/-
Chief Officer
TP kamalapur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kalagi	Karnataka	Venkatesh telang	Town panchyath Kalagi	08474-227761	Co.kalagitp@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	44%	50%	70	75	0	0	30%	30%	2 Hr	2 Hr	80%	90%	65%	67%	32%	40%	55%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35%	40%	0%	0%	There is no UGD													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	36%	100 %	75%	92%	100 %	100 %	0%	50%	0%	45%	0%	45%	00%	0%	25%	38%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	10%	15%	0	0

Sd/-
Chief Officer
TP Kalagi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
NAC Bhimarayangudi	**Karnataka**	**Ramesh M Pattedar**	**BB Road Shahapur-585287**	**9448136336**	**Itstaff_nac_bhimarayanagudi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	84%	90	100	0%	5%	32%	29%	2 Hrs	2.5Hrs	90%	95%	80%	85%	20%	25%	20%	50%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50%	55%%	-	-	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	100 %	100 %	0%	100 %	0%	5%	0%	5%	80%	85%	0%	2%	15%	20%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer NACB-Gudi
	60%	65%	2	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Gurumatkal	**Karnataka**	**Sri. SHARANAPPA**	**Chief Officer TMC Gurumatkal - 585214**	**9972455403**	**itstaff_ulb_gurmitkal@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020 – 21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021 – 22)
	80%	**90%**	**110**	**120**	**0%**	**0%**	**40%**	**35%**	**1 Hr 30Mins**	**1 Hr 30Mins**	**95%**	**98%**	**100 %**	**100%**	**20%**	**30%**	**30%**	**35%**

Sewage Management (Sewerage and Sanitation) UGD Work under progress

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020 – 21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)
	78%	**100 %**	**70%**	**100 %**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020 – 21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)	Current (2020–21)	Targets (2021–22)
	100%	**100 %**	**100 %**	**100 %**	**65%**	**80%**	**25%**	**35%**	**30%**	**50%**	**80%**	**90%**	**10%**	**15%**	**40%**	**80%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current(2020– 21)	Targets (2021– 22)	Current(2020–21)	Targets(2021– 22)	Chief Officer
	95%	**95%**	**0%**	**0%**	TMC Gurumatkal

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hunasagi TP	**Karnataka**	**Sri Arun Chavan**	**TP HUNASAGI-585215**	**08444-200434**	**itstaff_ulb_hunasagi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	70	80	0	3	40	40	2	2	100	100	35	45	5	5	10	40

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	10	100	20	30	0	100	0	20	0	20	0	20	0	5	0	25

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	CHIEF OFFICER TP HUNASAGI
	20	25	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KAKKERA	**Karnataka**	**SRI OMKAR HANMANTHAPPA PUJARI**	**TMC KAKKERA-585215**	**08444-221876**	**Itstaff_ulb_kakkera@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35	40	135	135	10	10	40	40	3	5	100	100	80	80	30	35	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	90	--	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	100	60	60	0	100	10	15	0	0	80	80	2	5	15	25

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	45	0	0

Chief Officer
TMC KAKKERA

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kembhavi TMC	Karnataka	Sri.Prakash M Bagli	TMC Kembhavi-585216	08443-278020	Itstaff_ulb_kembhavi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55	60	80	90	0	5	50	40	2	2	100	100	80	90	5	10	20	30

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	90	--	-	-	-	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78	100	55	78	18	20	10	15	20	25	80	90	4	5	30	40

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35	35	0	0

CHIEF OFFICER
TMC KEMBHAVI

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shahapur	**Karnataka**	**Ramesh M Pattedar**	**BB Road Shahapur-585223**	**08479-240152**	**Itstaff_ulb_shahapur@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	23%	35%	85	95	0%	5%	64%	60%	2 Hrs	2.5Hrs	90%	95%	80%	85%	30%	35%	25%	60%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	95%%	70	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	95%	35%	45%	20%	30%	20%	30%	90%	95%	5%	10%	65%	70%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner CMCShahapur
	60%	65%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shorapur	**Karnataka**	**K Jeevan**	**Bus stand road 585224**	08443-256300	itstaff_ulb_shorapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	85	95	0%	0%	30%	25%	2 Hrs	2 Hrs	100 %	100%	60%	60%	45%	50%	35%	70%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	30%	40%	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	85%	90%	45%	60%	20%	30%	30%	40%	90%	95%	10%	12%	30%	35%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45%	50%	1	0

Municipal Commissioner
CMC Shorapur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC YADGIR	Karnataka	BHIMANNA T NAIK	CITY MUNICIPAL COUNCIL NEAR GOVT JR COLLEGE PLAY GROUND YADGIR-585201	08473=252312	Itstaff_ulb_yadagir@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	135	135	60	70	45	45	2	2	100	100	90	90	32	34	15	18

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	60	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level	Efficiency of	Extent of	Extent of	Extent of	Efficiency in	Extent of cost	Efficiency in

	coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	85	88	48	100	25	28	40	45	100	100	8	10	30	50

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		**Incidence of water logging/ flooding**	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	0	0

Municipal Commissioner
City Municipal Council Yadgir.

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
BALAGANUR	**Karnataka**	**SHARANABASAYYA A**	**POTNAL ROAD BALAGANUR 584138 TQ-MASKI, DIST- RAICHUR**	**08535-258640**	**Itstaff_ulb_balaganoor@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	135	135	0	0%	28%	27%	3	3	95%	95%	75%	80%	35%	40%	85%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	80%	NO UGD SYSTEM BALAGANUR TOWN															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	30%	50%	71%	100 %	28%	30%	0%	0%	70%	80%	03%	10%	50%	55%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- CHIEF OFFICER TP BALAGANUR
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80%	85%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format-2021-22

Name of the city/ULB	State	Name of the Municipal Commissioner/Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Devadurga TMC	**KARNATAKA**	**Sri.Thimmappa Jagali**	**Near Police station , Old Tahasil office building , main road Devadurga.584111**	**9448416208**	**itstaff_ulb_devdurga@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	**65%**	**115**	**120**	**0%**	**0%**	**26%**	**25%**	**1 hour**	**1 hr**	**80%**	**85%**	**70%**	**75%**	**65%**	**70%**	**70%**	**75%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	**100%**	**100%**	**100%**	**100%**	**100%**	**20%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**95%**	M¼ÀZÀgÀAr PÀ¤ÀAUÀj PÀAiÀÄð ¤ÀAPÀAiÀÄ ªÀÄvÀÄZÀ°gÀAvÀZÉ – M¼ÀZÀgÀAr ¤Ã¤Ã£É eÁjAiÀÄ°gÀA¤ÀA¢®															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100 %**	**95%**	**97%**	**17%**	**100 %**	**35%**	**42%**	**0%**	**30%**	**90%**	**95%**	**15%**	**16%**	**80%**	**90%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	**85 %**	**0**	**0**

Sd/-
Chief Officer
Town Municipal Council
Devadurga

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP HUTTI	**Karnataka**	**MARILINGAPPA**	**TOWN PANCHAYAT HUTTI TQ LINGASAGUR DIST RAICHUR 584115**	**7483670039 9482819728**	**cotphutti@gmail.com**

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	76	80	90	93	0	0	20	20	1	2	100	100	85	90	70	80	90	95

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	30	50	60	80	30	50	90	90	0	0	70	75	5	10	60	70
Storm Water Drainage Indicators																
	Coverage of storm water drainage network				**Incidence of water logging/ flooding**								Sd/- Chief Officer TP Hatti			
Benchmarks	**100%**				**0**											
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	70		80		0		0									

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hutti (Gold mines) NAC	**Karnataka**	**Marilingappa**	**NAC Hutti , Lingasagur Tq, Raichur district 584115**	**9611420417 9482819728**	**conachutti@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water .supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	85	100	120	0	0	20	20	1	2	100	100	80	90	45	50	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	85	100	100	90	90	0	0	60	80	2	5	80	80		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	80	0	0

Sd/-
Chief Officer
Hutti (Gold mines) NAC

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KAVITAL	Karnataka	Smt Hanumantamma Nayak	Main Anwari Road Kavital 584120 Tq:Sirwar Dt:Raichur	08538-252256 9945127076	itstaffulbkavital@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	93%	85%	95%	0	0	28%	25%	03	03	100 %	100%	90%	92%	38%	42%	90%	93%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	90%	75%	78%	10%	15%	28%	30%	0	0	90%	95%	10%	15%	69%	73%

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Kavital
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	82%	85%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Lingasagur TMC	Karnataka	Smt M Vijayalaxmi	Near Post office Mudgal Main Road TMC Lingasagur -584122	9886391338	Itstaff_ulb_lingasugur@yshoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	100	102	20	30	27	20	1	1	100	100	100	100	60	65	80	85

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	99	100	26	75	85	90	40	45	90	95	12	20	40	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network	Incidence of water logging/ flooding	
Benchmarks	100%	0	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Sd/- Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
	90	95	1	1	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Manvi TMC	Karnataka	B Jagadish	Main Road TMC Manvi-584123	08538-220700	Itstaff_ulb_manvi@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	95	100	0	0	25	25	2 ½ hr	2 ½	100	100	96	90	50	60	90	90

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmar	100%	100%	100%	100%	100%	20%	80%	100%	90%

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	98	10	70	50	55	65	68	95	97	2	4	80	85		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	98	98	0	0	

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Maski	**Karnataka**	**HANUMANTHAMMA NAIK**	**APMC YARD MASKI 584124**	**9945127076**	**Itstaff_ulb_maski@yahoo.in**

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	70%	98	113	0	30	28	26	2.5hr	3hr	100	100	90	92	25	30	20	22

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	100	100	75	78	25	74	10	12	0	0	87	88	2	5	50	52

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	67	68	02	01	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mudgal TMC	**Karnataka**	**Marilingappa Chief Officer**	**Lingasagur road Mudgal-584101**	**08537-280571**	**Itstaff_ulb_mudgaltp@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	94%	**96%**	**100**	**100**	**0**	**0**	**27%**	**26%**	**2**	**2**	**100%**	**100%**	**95%**	**97%**	**50%**	**55%**	**96%**	**98%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99	99	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	**100%**	**100%**	**100 %**	**25%**	**74%**	**70%**	**72%**	**0**	**0**	**95%**	**97%**	**2**	**4**	**75%**	**77%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	77	0	0

Chief Officer
TMC Mudgal

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Raichur CMC	Karnataka	Venkatesh H	Commissioner CMC Raichur 584101	08532-226768	Itstaff_ulb_raichura@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	96	100	118	24	50	20	20	2	24	100	100	26.72	50	7	20	35	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	15	50	55	75	33	50	100	100	100	100	20	20	0	50	100	100	0	50

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	92	100	60	90	79	100	68	100	90	100	15	18	70	80

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	64	80	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Sindhanur	**Karnataka**	**R.VIRUPAKSHAMURTHY MUNICIPAL COMMISSIONER**	**NEAR ASHOK BHAVAN,RAICHUR MAIN ROAD,SINDHANUR-584128**	**08535-222233**	**itstaff_ulb_sindhanur@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	91	105	106	0	0	20	20	2	3	100	100	80	80	60	65	70	71

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	**UGD Work is Under Progress**															

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	91	93	50	100	20	25	20	25	100	100	9	10	83.23	85		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Sindhanur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70	73	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SIRWAR TP	Karnataka	K.MUNI SWAMY	TP Sirwar,Main Road,Sirwar-584129	9480218846	Sirwar.man.rcr@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	80	90	0	0	35	30	3hrs	3hrs	75	80	75	76	52	55	72	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	0	20	32	35	50	100	20	25	0.5	0.5	72	75	2	10	75	80		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	72	75	3	2

Sd/-
Chief Officer
TP Sirwar

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

Turvihal TP	Karnataka	Haju Babu	Hatti Gudda Raod Turvihal -584123	08535-244245	Itstaff_ulb|_turvihal@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	75	80	0	0	28	25	2	3	92	100	70	80	35	40	78	80

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets

	21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	(2021-22)
	100	100	58	60	71	100	15	20	0	0	92	95	18	20	62	65

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	15	15	3	2	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYATH, BHAGYANAGAR	**KARNATAKA**	**Manjunath G Bellad Chief Officer Town Panchayath, Bhagyanagar**	**Town Panchayath, Bhagyanagar-583238**	**08539-234243**	**itstaff_ulb_bhagyanagar@yahoo. com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	67%	68%	68	68	5%	10%	29%	29%	2.50	2.50	85%	90%	85%	85%	32%	40%	82%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	**U.G.D System not yet proposed**															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks			**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100 %	90%	100 %	100 %	100 %	20%	30%	15%	17%	80%	90%	12%	14%	65%	70%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network				**Incidence of water logging/ flooding**											
Benchmarks			**100%**				**0**											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			50%		55%		0		0									

Chief Officeer
T.P Bhagyanagar

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Gangavathi	Karnataka	Arvind B Jamakhandi	Near K.S R.T C Bus Stand	08533-230243	Itstaff_ulb_ganagvati@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	100	135	135	82	100	20	20	4	8	100	100	80	80	75	80	25	45

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	42	42	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	75	100	40	80	40	100	75	80	18	20	50	90

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	68	74	0	0

Sd/-
Commissioner/Municipal Commissioner/Chief Officer
CC/CMC/TMCs/TP

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kanakagiri	**Karnataka**	**Mrs. Tirumala M**	**Town Panchayath Kanakagiri, ward 10, Ratha Bidhi, Kanakagiri 583283**	**08533-240224**	**Itstaff_ulb_kanakagiri@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	85	90	0	0	10	13	3.5	3.5	81	82	80	80	12	15	63	65

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	85	----------NO UGD Available in this ULB----------															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	29	70	0	5	0	20	50	65	5	5	37	38

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP Kanakagiri
	37%	38%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Karatagi	**Karnataka**	**N.Shivalingappa (Chief Officer)**	**TOWN MUNICIPAL COUNCIL, KARATAGI**	**08533-274232 9880342441**	**Itstaff_ulb_karatagi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	80%	85%	0%	0%	30%	28%	3.5 Hrs	3.5 Hrs	100 %	100%	80%	80%	32%	33%	35%	50%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45%	47%	NO UGD EXISTS IN TMC LIMIT															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	70%	72%	100 %	100 %	10%	12%	3%	4%	70%	75%	3%	7%	43%	44%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	67%	2	1

CHIEF OFFICER
TMC KARATAGI

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Koppal	Karnataka	Manjunath T.A	583231	08539-231165	Itstaff_ulb_koppal@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	100	105	0	0	44	40	4	4	100	100	80	80	65	70	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	90	100	0	0	40	80	80	80	18	20	70	75

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Municipal Commissioner, CMC,Koppal.
	70	80	3	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T P Kukanoor	**Karnataka**	**Shri Ravindra D Bagalkoti**	**T P Kukanoor yelburga Main Road 583232**	**08534-230845**	**Itstaff_ulb_kukanoor@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	70%	86%	88%	0	0	51%	45%	2.5	2.5	90%	91%	70%	72%	25%	26%	61%	95%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	68%	90%	0	0	No UGD													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	75%	78%	30	70%	15%	30%	0	0	10%	15%	5%	8%	40%	65%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief officer T P Kukanoor
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	45%	46%	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kushtagi	**Karnataka**	**Umesh K Hiremath**	**Town Municipal Council, Infront of Post Office, Kushtagi-583277 Dist: Koppal**	**08536-267041**	**Itstaff_ulb_kushtagi@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	80	100	12%	20%	22%	20%	3hr	3hr	100 %	100%	90%	95%	15%	20%	45%	50%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	DPR Proposed by KWS & DB for UGD Scheme															

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	70%	75%	100 %	100 %	20%	30%	30%	35%	80%	85%	10%	12%	35%	40%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	68%	2	1

Chief Officer
TMC Kushtagi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Tavaragera	Karnataka	Shankar D Kale	Ward no 01 Near Venkateshwar temple Tavaragera 583279	08536-275301	itstaff_ulb_tavaragera@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	78%	80%	0%	0%	40%	35%	1.4	1.5	88	100	70%	68%	30%	35%	70%	71 %

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	No UGD Work															

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	75%	76%	70%	100 %	25%	30%	5%	25%	50%	85%	10%	12%	65%	75 %

Storm Water Drainage Indicators				
	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45%	48%	2	1

Sd/-
Chief Officer

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Yelburga	Karnataka	Shivakumar Kattimani	Chief Officer Town Panchayat Yelburga-583236. Dist:Koppal	Phone:08534-220138	Itstaff_ulb_yelburga@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	76	77	72	73	15	15	27	26	3	3	100	100	86	87	32	35	62	63

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	93	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	98	66	75	30	31	32	32	84	85	18	20	90	91

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer T.P.Yelburga.
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	65	66	1	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Basavakalyan	Karnataka	Sri. Goutama Bhudha Kamble	CMC, Basavakalyan Near Fort Basavakalyan	08481-250201	Itstaff_ulb_basavakalyan@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	100	135	85	95	35	30	6	24	100	100	75	80	20	30	40	60

Sewage Management (Sewerage and Sanitation)								
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	**100**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	**100**	**90**	**100**	**30**	**100**	**30**	**40**	**60**	**70**	**80**	**90**	**10**	**13**	**70**	**85**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Commissioner Commissioner CMC, Basavakalyan
	85	**90**	**01**	**0**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bhalki	Karnataka	SHAIK CHAND PATEL	Town Municipal Council Bhalki 585328	08484-261941	Itstafff_ulb_bhalki@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	25	50	110	115	64%	70%	30	28	2	3	95	97	81	85	44	50	86	89

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	97	0	0	There is no UGD at TMC Bhalki													

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	96	97	100	100	63	66	82	85	72	75	17	20	50	70

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82	87	0	0

CHIEF OFFICER
TMC BHALKI

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Hallikhed B	**Karnataka**	**Sri MOHD YOUSUF**	**Near Basaveshwar Circle Hallikhed B 585414**	**08483-274432**	**Itstaff_ulb_hallikhedab@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	24	40	110	115	0	0	30	25	2hr	2.5hr	100	100	100	100	12	15	65	70

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	80	-	-	-	-	-	-	-	-	-	-	100	100	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	100	80	100	60	80	20	30	10	30	80	90	10	12	40	55		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Hallikhed B
	40	50	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Bidar	**Karnataka**	**RAVINDRANATH ANGADI**	**Opp Old Busstand Bidar 585401**	**08482240432**	**Itstaff_ulb_bidar@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	100	110	95	95	20	20	24	24	100	100	90	92	45	50	70	72

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	70	70	50	55	75	75	100	100	40	40	90	92	15	18	35	35

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	93	94	75	100	35	35	88	90	88	90	15	15	70	40		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	95	95	0	0	Municipal Commissioner CMC Bidar

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Aurad(B)	Karnataka	Ravi Sukumar	Mini Vidhan Soudha Road Aurad(B) - 585326	08485-280516	Itstaff_ulb_aurad@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	50	95	110	0	0	35	30	1 ½	1 ½	90	90	95	95	20	20	20	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	90	80	100	10	15	10	15	95	95	9	9	15	60

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer Town Panchayat Aurad(B)
	60	60	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Humnabad	**Karnataka**	**Sri. Shambuling Desai**	**Neat ThairMaidan, Humnabad - 585330**	**08483-271722**	**Itstaff_ulb_humnabad@yahoo.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	55	100	115	0	0	35	30	1 hrs	1 hrs	100	100	80	85	30	40	90	95

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	85	88	95	20	30	20	30	85	90	5	8	75	80		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		**Incidence of water logging/ flooding**		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TMC Humnabad
	80	85	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chitaguppa	Karnataka	R.Shreepadh	Opp Govt Hospital Chitaguppa 585412	08483-277122	Itstaff_ulb_chittguppa@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	87	125	127	0	0	40	35	3 hrs	3 .5 hrs	95	100	85	87	30	35	72	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	82	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	75	82	60	70	18	20	25	30	76	85	12	15	50	65

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Chittaguppa
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	73	77	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Corporation Ballari.	Karnataka	Smt. Preeti Gehlot, IAS	Near Gadigichannappa Circle Ballari-583101	08392-273479	bellarycommissioner@yahoo.co.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	87	135	135	20	40	30	27	3	3	100	100	80	80	40	45	70	75

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	90	92	90	95	90	95	90	95	10	15	80	85	25	30	37	45

Solid Waste Management Indicator

	Household level coverage of solid waste management services		Effciency of collection of muncipal solid waste		Extent of segregation of muncipal soild waste		Extent of muncipal solid waste recovered		Extent of scientific disposal of muncipal solid waste		Efficency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	90	100	80	100	10	25	10	50	0	25	80	80	10	20	15	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Commissioner, Ballari City Corporation, Ballari.
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	85	10	8	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOOVINAHADAGALI TMC	**KARNATAKA**	**D.B.ERANNA, CHIEF OFFICER, TMC HOOVINAHADAGALI**	**NEAR SHASTRI CIRCLE, HOOVINAHADAGALI-583219**	**08399-240237**	**co_hadagali@yahoo.com itstaff_ulb_hadagali@yahoo.co.in**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	94%	135	135	-	-	26%	24%	5	6	100 %	100%	85%	85%	32%	35%	82%	85%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	87%	90%	85%	90%	95%	95%	95%	95%	95%	95%	5%	7%	65%	70%	5%	7%	50%	55%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	98%	100 %	75%	100 %	85%	85%	95%	95%	85%	85%	12%	15%	95%	95%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	0	0

CHIEF OFFICER
TMC
HOOVINAHADAGALI

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KUREKUPPA	KARNATAKA	B ABDUL RAHMAN	Ballari to Hospet Main road, Kurekuppa – 583123	08395-250970	cokurekuppa@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	115	117	0	0	20	20	5	6	85	90	85	88	30	35	30	50

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	87	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	90	95	22	30	20	20	10	10	80	82	8	10	45	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**CHIEF OFFICER TMC KUREKUPPA**
	45	50	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KURUGODU TMC	**Karnataka**	**PARASURAM, CHIEF OFFICER TMC KURUGODU**	**NEAR POST OFFICE BELLARY ROAD KURUGODU – 583116**	**08393 263166**	**cokurugodu@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55%	60%	100	100	20%	25%	20%	20%	3.5	3.75	100 %	100%	95%	96%	35%	45%	75%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	95%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	80%	80%	0%	0%	0%	0%

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	95%	96%	91%	95%	0%	20%	0%	20%	95%	96%	5%	10%	20%	50%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC KURUGODU
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	95%	96%	0%	0%	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP, MARIYAMMANAHALLI	**Karnataka**	**SRI M.KRISHNA NAIK, CHIEF OFFICER**	**MARIYAMMANAHALLI, HOSAPETE TQ, BELLARI DIST-583222**	**08394-244655**	**mariyammanaha.hpt.bly@gmail.com**

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressed of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	**90%**	**85**	**85**	**0%**	**0%**	**40%**	**35%**	**3**	**3.5**	**95%**	**97%**	**95%**	**97%**	**35%**	**38%**	**85%**	**87%**

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	**75%**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45%	**100%**	**50%**	**55%**	**0%**	**20%**	**25%**	**28%**	**15%**	**15%**	**75%**	**80%**	**5%**	**6%**	**50%**	**55%**

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Chief Officer TP, MARIYAMMANAHALLI
	80%	**85%**	**0**	**0**	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sandur	Karnataka	H Imam Saheb	Town Municipal Council, Sandur – 583119	08395-260275	Itstaff_ulb_sandur@ymail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91	95	120	125	-	-	22	20	2	2.5	90	92	78	80	22	28	85	92

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91	100	91	100	17	50	1.5	25	10	25	80	85	5	10	40	50

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	94	96	-	-

Sd/-
Chief OfficerKMAS-I
TMC Sandur

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T.P Tekkalakote	**Karnataka**	**M. Arun Kumar**	**Near KSRTC bus Stand, Tekkalakote-583122**	**08396-248228**	**chiefofficertp@yahoo.in**

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	94	100	105	0	0	25	24	5 hr	5 hr	80	85	65	68	30	32	48	52

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	85	100	30	55	35	40	50	55	80	85	2	8	40	45

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		Chief Officer T.P Tekkalakote
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	80	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudathini TP	**KARNATAKA**	**S Sathyanarayana Rao**	Ward-2 Raghavendra colony kudathini	**08392-248025**	cokudathini@gmail.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	100	105	-	-	30%	28%	3	5	85%	88%	86%	89%	36%	39%	77%	80%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	98%																

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	84%	95%	80%	83%	25%	50%	0	5%	-	-	87%	90%	10%	12%	77%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	56%	60%	0	0

CHIEF OFFICER
TP Kudathini

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Siraguppa	**KARNATAKA**	**G Prem Charles**	7th ward Sindhanur Main road CMC Siraguppa -583121	**08396-220223**	Co-Siruguppa@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	82%	90	110	-	-	25%	24%	2	3	100 %	100%	84%	85%	40%	50%	89%	89%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	90%																

Solid Waste Management Indicators

	Household level	Efficiency of	Extent of	Extent of	Extent of	Efficiency in	Extent of cost	Efficiency in

	coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	97%	98%	60%	100 %	71	75%	50	55	90%	91%	12%	14%	77%	80%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82%	85%	0	0

CHIEF OFFICER
TP Siraguppa

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kottur TP	**KARNATAKA**	**Gireesh T S**	TP –Kottur Harapnahalli road, Near IB 583134	**08391-226239**	Itstaff_ulb_kottur@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	**100%**	**135 lpcd**	**100%**	**20%**	**24 hours**	**100%**	**80%**	**100%**	**90%**

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	94%	95	125	-	-	25%	24%	2	3	95%	95%	80%	80%	32%	40%	60%	65%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		**Coverage of sewage network services**		**Collection efficiency of the sewage network**		**Adequacy of sewage treatment capacity**		**Quality of sewage treatment**		**Extent of reuse and recycling of treated sewage**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in sewage management**		**Efficiency in collection of sewage charges**	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	86%																

Solid Waste Management Indicators

	Household level coverage of solid waste management services		**Efficiency of collection of municipal solid waste**		**Extent of segregation of municipal solid waste**		**Extent of municipal solid waste recovered**		**Extent of scientific disposal of municipal solid waste**		**Efficiency in redressal of customer complaints**		**Extent of cost recovery in SWM services**		**Efficiency in collection of SWM charges**	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	90%	100 %	20%	40%	5	50%	0	25	80%	80%	5%	8%	50%	55%		

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**CHIEF OFFICER TP Kottur**
	95%	96%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kampli	**KARNATAKA**	**Ramesh Badiger**	7th ward Sindhanur Main road CMC Siraguppa -583121	**08396-220223**	Co-Siruguppa@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	120	122	-	-	20%	20%	2	2	95%	96%	95%	96%	45%	45%	86%	87%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	98%																

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100 %	89%	90%	22%	50%	47	50%	48	50	80%	90%	15%	18%	84%	86%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	93%	0	0

CHIEF OFFICER
TMC kampli

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hagaribommanahalli	**KARNATAKA**	**Krishna Naik M**	Hagaribommanahalli-583212	**08397-238358**	Itstaff_ulb_hbhhalli@yahoo.in

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	110	115	-	5	30%	26%	1	1.5	85%	90%	85%	90%	35%	38%	70%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	**100%**		**100%**		**100%**		**100%**		**100%**		**20%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%											75	80				

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100 %	95%	100 %	26%	100 %	0	50%	0	35	75%	80%	5%	8%	90%	92%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	**100%**		**0**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	52%	57%	2	01

CHIEF OFFICER
Hagaribomanahalli

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Harapanahalli	**KARNATAKA**	**Nagaraja Naik B R**	583131	**08398-280258**	Itstaff_ulb_harapanahalli@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	135	135	10	12	20%	20%	2.5	3	96%	99%	89%	91%	32%	38%	67%	75%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	94%	96%	48%	100 %	18	22%	12	20	82%	86%	14%	16%	82%	86%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**CHIEF OFFICER** Harappanahalli
	96%	99%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudligi	**KARNATAKA**	**C.Fakruddin Sab**	Dr. BR AMbedkar Circle kudligi-583135	**08391-220049 9742757248**	Itstaff_ulb_kudalagi@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	**100%**		**135 lpcd**		**100%**		**20%**		**24 hours**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	96%	125	127	-	-	30%	24%	1.5	2	98%	98%	80%	85%	25%	30%	89%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	90%																

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82%	100 %	95%	96%	0	100 %	30	35%	45	45	75%	78%	8%	12%	35%	40%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding	
Benchmarks	100%		0	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	0	0

CHIEF OFFICER
Kudligi

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamalapur	KARNATAKA	Nagesh	TP Kamalapur	08394-241525	Co_kamalapur@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50%	70%	100	110	-	-	27%	25%	7	8	100 %	100%	100 %	100%	40%	45%	85%	90%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%																

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	**100%**		**100%**		**100%**		**80%**		**100%**		**80%**		**100%**		**90%**	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	85%	90%	70	75%	80	80%	95	100	100 %	100%	5%	10%	70%	75%

Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**CHIEF OFFICER TP Kamalapur**
	85%	90%	0	0	

15th Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hosapete	**KARNATAKA**	MAnsoor Ali	CMC , Vegetable Market Road, Hosapete	**08394-224041**	Itstaff_ulb_hospet@yahoo.com

Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	94%	135	135	45	50	30%	28%	2	24	99%	100%	95%	95%	60%	65%	60%	65%

Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100%	80	90	60	70	65	90	70	75	0	10	70	80	0	10	30	50

Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100 %	85%	90%	25	70%	0	20%	0	35	75%	80%	5%	8%	46%	50%

Storm Water Drainage Indicators

R.N.I. No. KARBIL/2001/47147 POSTAL REGN. No. RNP/KA/BGS/2202/2017-19
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	Coverage of storm water drainage network		Incidence of water logging/ flooding		
Benchmarks	**100%**		**0**		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	**Commissioner Hosapete**
	90%	95%	0	0	

PR-756

ಮುದ್ರಕರು ಹಾಗೂ ಪ್ರಕಾಶಕರು:- ಸಂಕಲನಾಧಿಕಾರಿಗಳು, ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ, ಸರ್ಕಾರಿ ಕೇಂದ್ರ ಮುದ್ರಣಾಲಯ, ಬೆಂಗಳೂರು.

SUNIL GARDE Digitally signed by SUNIL GARDE Date: 2021.10.29 17:21:22 +05'30'